

# DISASTER REGISTRY



## Q & A

### FOR VULNERABLE SENIORS AND PERSONS WITH DISABILITIES

#### **What is the disaster registry?**

The registry is a service for those persons who live within the Municipality of Anchorage who may need special care such as evacuation assistance or special medical attention during or after an emergency.

#### **Who should register?**

- Persons who are **frail** or **housebound**
- Persons with a **mobility, vision, or hearing impairment**
- Persons with a serious medical condition that makes them **medically fragile**
- Persons with a **disabling mental illness** or **developmental disability**

#### **Who should not register?**

- Persons who do not face normal day to day restrictions listed above
- Persons living in assisted living facilities or other licensed residential health care facilities
- Persons who have a built-in support system within their homes or are not likely to need outside assistance beyond that which the general public would need during or after an emergency
- Persons who live outside the Municipality of Anchorage

#### **How do I register?**

- An online form is available: [www/muni.org/oem](http://www/muni.org/oem)
- Call 343-7070 and we can take your information over the phone
- Email your information to [DisasterRegistry@muni.org](mailto:DisasterRegistry@muni.org)

#### **How often will I have to register?**

You will need to update your information two times every year. We will notify you when it is time to re-register.

#### **What kind of assistance can I expect if I register?**

You can ask for evacuation assistance or for someone to check in on you by a phone call or visit.

### **What is evacuation assistance?**

A trained professional may be able to come to your door to help you evacuate your home. You should always have a battery-operated radio on hand to be sure you can access current emergency information and evacuation instructions.

### **How quickly will help arrive?**

It depends on the nature and extent of the emergency, how severely your neighborhood is affected, and a number of other factors. Help may arrive within a few hours or it may take several days.

### **How will my information be used?**

Your information will be confidentially maintained at a database in the Emergency Operations Center and may be shared with your local fire station. The information will only be used in the event of an emergency that may affect you or your home.

### **How can I make sure I am prepared for an emergency?**

Have an emergency plan that includes a disaster kit that will sustain you for at least 5 to 7 days. Your disaster kit should be easy to find so that you can take it with you if you have to go.

### **What should be in my disaster kit?**

Food, water, medications, warm clothing, and other essential items to last at least 5 to 7 days. You should also fill out an emergency medical information form that lists your conditions and medications so that responders can best help you.

### **What does the Office of Emergency Management (OEM) do?**

The OEM brings agencies such as the Police Department, Fire Department, Public Health, Transit, and area hospitals together on a regular basis to make sure we are prepared to respond to any disaster that may affect people or property within the Municipality.

### **What communities are included within the Municipality of Anchorage?**

The Municipality of Anchorage stretches south to Portage and north to Eklutna. Communities include Anchorage, Eagle River, Chugiak, Birchwood, Eklutna, Rainbow, Bird, Indian, Girdwood, and Portage.

### **I live outside the Municipality of Anchorage. Where should I register?**

You should call your local fire department to see if they have a registry.

### **How can I get more information about emergency planning or the disaster registry?**

Contact the Anchorage Office of Emergency Management

Phone: 343-7070

Internet: [www.muni.org/oem](http://www.muni.org/oem)

Email: [DisasterRegistry@muni.org](mailto:DisasterRegistry@muni.org)