



# PEOPLE MOVER BUSES ARE FULLY ACCESSIBLE

- Kneeling, low floor and ramp access
- Voice announcements
- Reader board for stop location information
- Braille bus route hailing kits
- Large print Ride Guides
- Priority seating
- Free travel training
- Service animals welcome
- Reduced fare available to people with qualifying disabilities, seniors age 60 and over and Medicare card holders
- Paratransit ADA service is provided through AnchorRIDES



People Mover

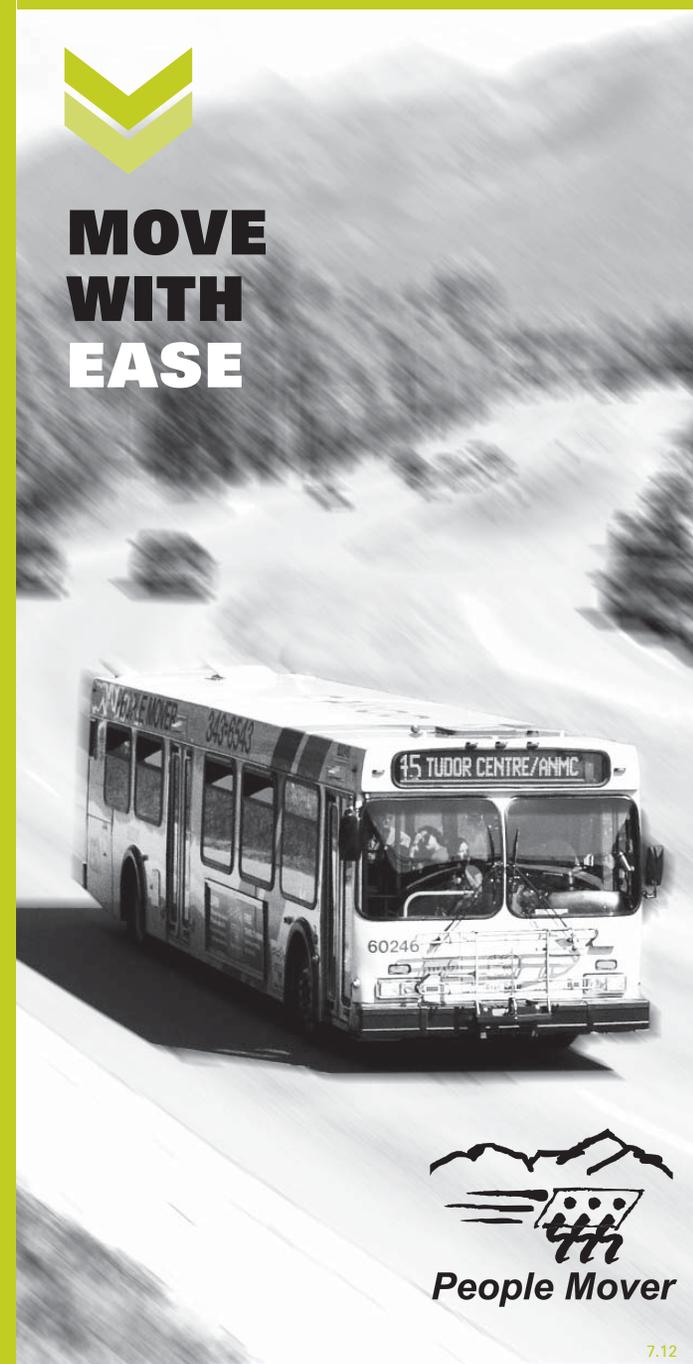
Rideline (907) 343-6543  
TTY (907) 343-4775  
peplemover.org



## ACCESSIBLE SERVICES



# MOVE WITH EASE



7.12

# PEOPLE MOVER IS DEDICATED TO THE SAFETY OF ALL RIDERS



## SECURING YOUR WHEELCHAIR

Be ready when the bus arrives and make room for the ramp to deploy.

Our operators are required to secure wheelchairs and scooters using a four-point securement procedure, in addition to a lap or shoulder belt.

When the operator is securing a wheelchair passengers are asked not to move unless instructed to do so. If the operator needs to move the wheelchair into a different position, the operator will advise the passenger before touching the wheelchair.

Expect the operator to use all four straps on the bus and extra straps when necessary to secure the wheelchair. The operator will have the final word securing the wheelchair to ensure a safe trip.

Upon arrival, the operator will unsecure the wheelchair. When possible and requested by the operator, the passenger will unbuckle their lap belt.



## ACCESSIBLE DESTINATIONS

In Alaska, sometimes weather gets in the way, making bus stops inaccessible. If the operator believes a bus stop will not be accessible, they will express their concerns to the customer and offer an alternative location as an accommodation.



## PERSONAL ITEMS

The operator may ask passengers to remove items from wheelchairs that may prevent securement. Walkers must be folded and stored out of the aisle. All items need to be stored safely in your lap and out of the aisle.

Customers may board the bus with groceries or other personal possessions which can be independently managed without assistance from the operator and carried on-board in a single trip. Customers with a disability needing assistance should arrange to travel with a companion or a personal care attendant for this purpose.

Customers traveling with ileostomy or colostomy bags must ensure the bags are out of the operator's way when securing the wheelchair and do not pose a health or safety hazard.



## WHEELCHAIR SIZE

People Mover buses can accommodate wheelchairs and scooters up to 48 inches in length and 30 inches in width and weighing up to 600 pounds when occupied. Any wheelchairs exceeding these limitations will not be transported.



## PRIORITY SEATING

Bus operators will ask customers in priority seating to give up their seat for elderly passengers or those with disabilities, but cannot force them to do so. If patrons refuse, customers using wheelchairs may need to wait for the next bus.



For more information visit [peplemover.org](http://peplemover.org)  
Rideline (907) 343-6543

