



**Municipality of Anchorage  
AMERICANS WITH DISABILITIES ACT ADVISORY COMMISSION**

**SUMMARY MEETING MINUTES**

February 11, 2015

**I Call to Order**

A regular meeting of the ADA Advisory Commission was held at 10:33 a.m. on Wednesday, February 11, 2015 in the 4<sup>th</sup> floor conference room at 825 L Street, Department of Health and Human Services.

**II Roll Call**

Roll call was conducted; a quorum was in attendance.

MEMBERS PRESENT	MEMBERS ABSENT	GUESTS
<b><u>Commissioners</u></b> <ul style="list-style-type: none"><li>• David Ziemer, Chair</li><li>• Lynne Koral</li><li>• Christine King</li><li>• David Barton</li><li>• Lynn Kenney</li><li>• Holli Yancey</li></ul> <b><u>Municipal Staff</u></b> <ul style="list-style-type: none"><li>• Kristin Troxell, DHHS</li><li>• Sonya Davis, DHHS</li><li>• Eric Musser, Transportation Inspector</li><li>• Pamela Basler, AERC</li><li>• Susan Shiffer, Public Transportation</li></ul>	<b><u>Commissioners</u></b> <ul style="list-style-type: none"><li>• Lindsay Davison</li></ul>	Denise Saigh

**III Approval of Agenda**

The agenda was approved as written, motion to approve by Ms. Koral, seconded by Ms. King.

**IV Approval of Minutes**

The November 12, 2014, December 10, 2014 & January 14, 2015 minutes were approved as written, motion to approve by Ms. Yancey, seconded by Ms. King.

## **V Public Comments**

### **VI Guest**

Denise Saigh – She is currently working on PHD research study on elders & seniors and is attending meetings in the community to listen and learn.

### **VII Municipal Reports**

Susan Shiffer, Public Transportation – Provided handouts with the proposed June 2015 People Mover Service Changes (see attachment for detailed summary), changes are proposed to take effect June 2015. The proposed changes go out for public comment and then the feedback is incorporated in the final schedule. In summary they are proposing to increase the frequency of some routes and decrease the frequency of other routes, the proposed changes are based on feedback from the public and ridership on the routes. The public comment period has closed, they are reviewing all input collected, incorporating the feedback into the schedule and then plan to have the final schedule published by mid April or May and the changes will become effective June 1, 2015. Public Transportation is celebrating February with a public campaign, “I heart my transportation/commute”, pins were provided to Commissioners.

Kristin Troxell, DHHS – David Levy was hired as the Sr. Services & Emergency Outreach Coordinator at DHHS and will be starting work on 2/17/15. The Facebook page is focusing on Accessible Transportation this month, please send in your suggested posts so we can share them with our followers in the Facebook community.

Pamela Basler – Alaska Legal Services has hired Jeremy Baker as Project Director for their Fair Housing Enforcement Project. They will be gearing up to start providing additional services in the community. Alaska Legal Services received a grant from HUD and they will be working on fair housing enforcement work; taking complaints from the public, offering advice, representing individuals that have been discriminated against in a legal setting, educating the community on their rights under the fair housing act, and doing some testing (secret shoppers in the housing market).

### **VIII Updates from Chair**

Mr. Ziemer reiterated that regular attendance at the monthly meetings is required; attendance at the meetings has become an issue.

### **IX Old Business**

Title 21 Parking Recommendations – The University of Anchorage, Alaska Airline Center did go through the same permitting/zoning process as every other building project in the Municipality. The action that is associated with this agenda item is to draft recommendations for changes to the accessible parking section of Title 21 to be submitted to the Anchorage Assembly, specifically Assembly member Dick Traini. Ms. Troxell will email out the current version of Title 21 to all Commissioners today for review. Commissioner comments will be due by 2/20/15. Mr. Ziemer will put together consolidated draft recommendations by the next meeting for Commission review and approval at the March meeting.

Universal Design for Accessible Taxis – The deadline to submit additional recommendations above and beyond ADA minimum requirements for accessible taxis will

be this month. Ms. King suggested that if they don't have any recommendations above and beyond the ADA minimum requirements the Commission should formalize a recommendation to support the meeting of the ADA minimum requirements. Ms. King suggested that we support the current situation to ensure that the taxis that hold accessible permits meet the ADA minimum requirements, with a suggestion to revisit and review the issue annually. Mr. Ziemer thinks that there is a benefit to having the federal minimum standards as a baseline. The deadline to get the formal written recommendation to Eric Musser is 2/18/15. The code section indicates that there is no grandfathering of the ADA standards, the renewal and new applications for accessible taxis must meet the requirements that are in place at the time the application is processed. Ms. King volunteered to draft the recommendations and email out to Commissioners for review.

Service Animal Update – No updates from the sub-committee. Ms. Davis stated that she is receiving a lot of calls from the public at ADRC in regards to service animals. A majority of the calls that are being received are from community business owners in regards to false service animals. Ms. Basler stated that her advice to business owners would be to be safe rather than sorry. They should allow the service animals to enter the business and then if the animal is not under the control of the owner or breaks any of the rules, the business owner can ask the party to remove the animal from the premise. A suggestion was made to create a coalition with the service animal training groups in Alaska, get them involved and ask for their input, also include business owners. This would allow a full perspective on the issue. Mr. Barton suggested a public meeting to take public comment on the issue and then they could use the feedback from community members to put forth recommendations. A person who experiences allergies can also become a protected member if put in a situation with a direct threat, they can receive the protection under the ADA law as well. PTSD can be considered a disability and may be covered under the ADA laws. The attitude of the community about service animals and dogs in general is important. You can educate the community to become more dog-friendly to all dogs, regardless if they are service dogs. One idea of helping the community become more dog-friendly is to give out certificates to businesses that are very inclusive to service animals; this is an opportunity to give them recognition as a role model in the community. There is a similar formal program for seniors in the community side of it where businesses get evaluated on a specific set of criteria and if they get rated positively they can be certified as a senior friendly business. The ADA law is reactionary because you have to take peoples word on their service animal actually being a service animal until there is a reason to ask the owner to remove their dog for poor behavior.

Public Comment Meeting – Suggestion was made to hold the public comment meeting in July to celebrate the 25<sup>th</sup> Anniversary of the ADA Law and partner with other community organizations to make this a successful event. Some suggestions of organizations that may be interested in participating included: Access Alaska, SILC, UAA, Hope Community Resources, The Arc & the MOA Mayor's Office. Mr. Barton agreed to draft the initial communication to send out to find out which organizations are wanting to partner on putting together an event.

## **X New Business**

None.

## **XI Good of the Order**

None.

## **XII Announcements**

None.

## **XIII Adjournment**

The meeting adjourned at 12:05 pm. The next regularly scheduled meeting will be on Wednesday, March 11, 2015 at 10:30 am in the 4<sup>th</sup> floor conference room, at the Department of Health and Human Services located at 825 L Street.

# June 2015 Service Change



**People Mover annually revises routes and service to recognize changes in travel patterns, improve on-time performance and serve you better. We understand our service changes can impact your ride and we want your input.**

Comments will be accepted January 9-February 5 at 5pm.

You can submit comments in the following ways:

<b>Attend</b>	A Public Meeting on January 21, 2015 11am-1pm and 4pm-6pm City Hall, 632 W. 6 <sup>th</sup> Ave, Assembly Conf. Room 155 The Anchorage Transportation Fair on February 4, 2015 4pm-8pm Alaska Airlines Center Auxiliary University of Alaska Anchorage 3550 Providence Drive
<b>Online</b>	Fill out our online comment form at <a href="http://peoplesmover.org">peoplesmover.org</a>
<b>Email</b>	<a href="mailto:transitplanning@muni.org">transitplanning@muni.org</a>
<b>Mail</b>	Transit Planning, P.O. Box 196650, Anchorage, AK 99519
<b>Phone</b>	907-343-8227
<b>Fax</b>	907-249-7699

These changes are proposed for June 1, 2015 implementation. Any additional changes, based on public comment, will be posted online at [peoplesmover.org](http://peoplesmover.org). Final schedules should be posted 30 days prior to implementation. Check back at [peoplesmover.org](http://peoplesmover.org) or contact People Mover via email, fax, or call 907-343-8227 for more information.

## Summary Matrix of Proposed Service Changes



	Schedule Change (Travel time and service reliability)			Frequency of Service			Span of Service			Route Alignment			New Route		
	M-F	Sat	Sun	M-F	Sat	Sun	M-F	Sat	Sun	M-F	Sat	Sun	M-F	Sat	Sun
Route 1: Crosstown															
Route 2: Lake Otis			●												
Route 3: Northern Lights	●	●	●												
Route 7: Spenard/Airport →	●		●												
Route 8: Northway	●	●	●							●	●	●			
Route 9: Arctic															
Route 13: University/Hospitals							●								
Route 14: Government Hill															
Route 15: 15th Ave/DeBarr	●						●								
Route 36: West Anchorage	●	●	●				●			●	●	●			
Route 45: Mountain View	●	●	●	●	●										
Route 60: Old Seward		●													
Route 75: Tudor	●		●												
Route 102: Eagle River	●									●					

● Proposed change

Proposal Date: 1/5/15

### Definitions

Alignment	The path the bus travels along.
Frequency of service	How often a bus comes along a particular route.
Service reliability	The ability of buses to consistently maintain their schedule.
On-time performance	How often buses arrive up to five minutes after the scheduled time. This is an indicator of service reliability.
Span of service	The time from when service begins in the morning to when it ends in the evening.
Travel time	The time it takes for a bus to travel from one stop to the next.

## Summary of Proposed Service Changes by Route

**2 Lake Otis** **Sun**  
Travel times are modified to improve on-time performance.

**3 Northern Lights** **All days**  
Travel times are modified to improve on-time performance.

**7 Spenard/Airport →** **Mon-Fri, Sun**  
Travel times are modified to improve on-time performance.

**8 Northway** **All days**  
Service is realigned off Reeve Blvd to travel along Commercial Drive and Mountain View Drive to serve the Glenn Square shopping center. A map of the realignment is provided on the page 4. Travel times are modified to improve on-time performance.

**13 University/Hospitals** **Mon-Fri**  
Service span is reduced due to low ridership.

**15 15th Ave/DeBarr** **Mon-Fri**  
Service span is increased in the evening. Travel times are modified to improve on-time performance.

**36 West Anchorage** **All days**  
Service is realigned off the segment between Northwood and Minnesota to travel along Spenard Road. A map of the realignment is provided on the page 5. Travel times are modified to improve on-time performance.

**36 West Anchorage** **Mon-Fri**  
Service span is reduced due to low ridership.

**45 Mountain View** **Mon-Fri, Sat**  
Frequency is improved in the evening weekdays and on Saturday due to high ridership.

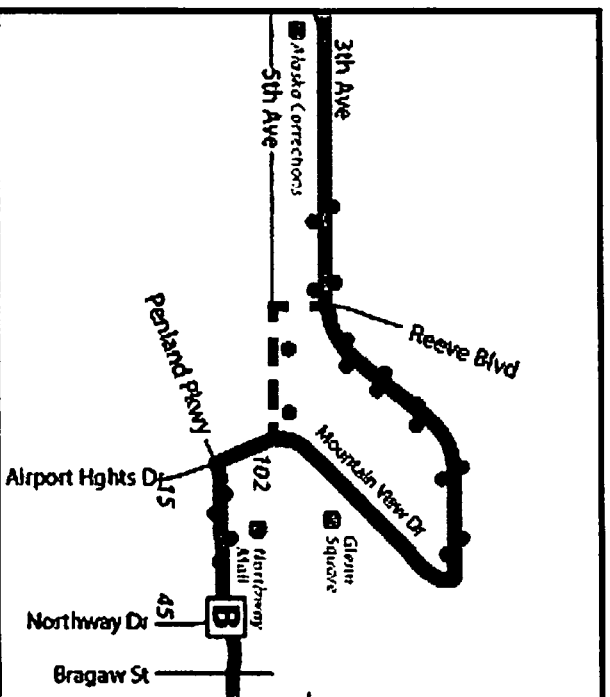
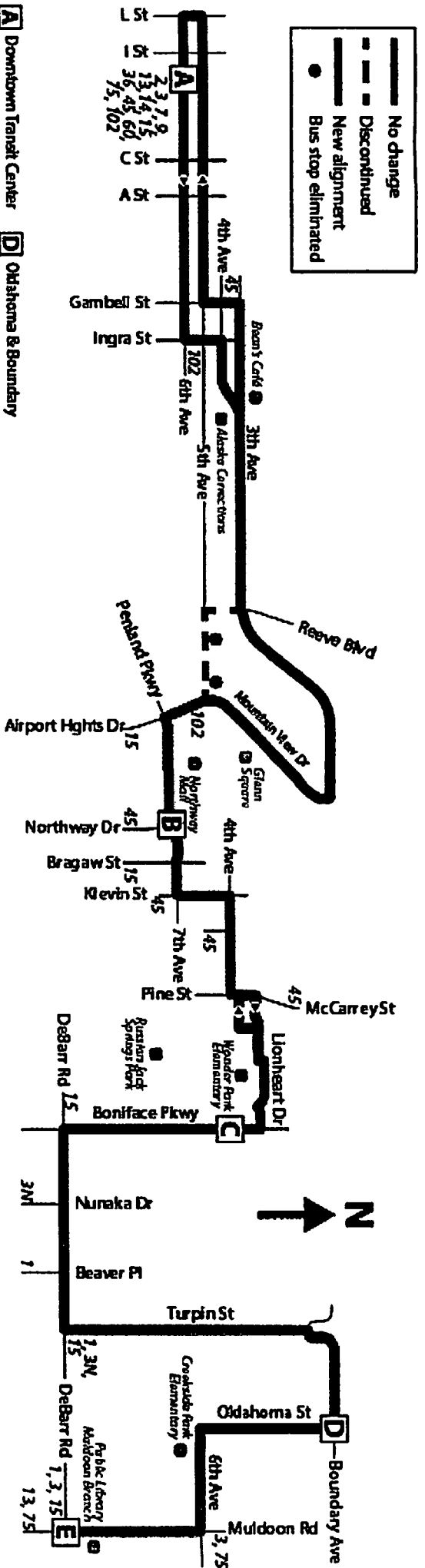
**45 Mountain View** **All days**  
Travel times are modified to improve on-time performance.

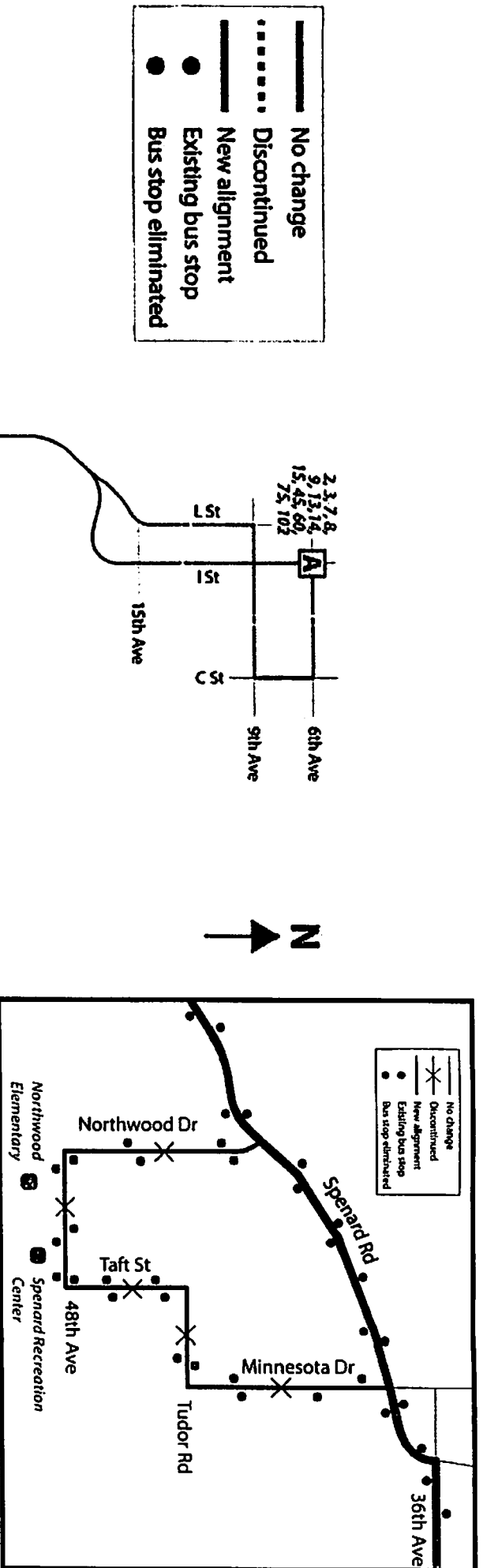
**60 Old Seward** **Sat**  
Travel times are modified to improve on-time performance.

**75 Tudor** **Mon-Fri, Sun**  
Travel times are modified to improve on-time performance.

**102 Eagle River** **Mon-Fri**  
Service will terminate at the North Birchwood Park & Ride. A map of the realignment is provided on the page 6. Travel times are modified to improve on-time performance.

# Map of Proposed Route 8 realignment





# Map of Proposed Route 102 realignment

