
Resource Management Division Public Works Department

Anchorage: Performance. Value. Results.

Purpose

To provide administrative, budgetary, fiscal, and personnel support to ensure departmental compliance with Municipal policies and procedures, codes, guidelines, and financial regulations.

Core Services

- Process accounts payable
- Process department payroll
- Submit Assembly documents

Accomplishment Goals

- Develop Strategic Plan to establish department goals and objectives to increase efficiencies and productivity.
- Reduce payroll adjustments to correct time reporting errors.
- Reduce accounts payable transactions requiring payment of late fees.

Performance Measures

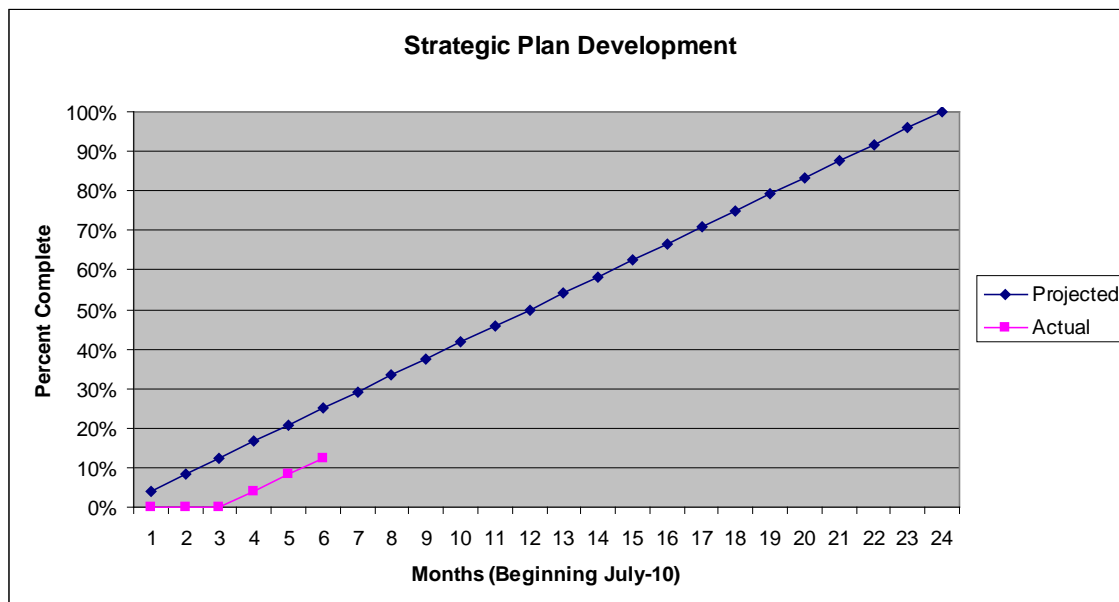
Progress in achieving goals shall be measured by:

- Strategic Plan completed by January 2012
- Annual cost payroll processing cost per employee
- Percent of accounts payable transactions paid by due date

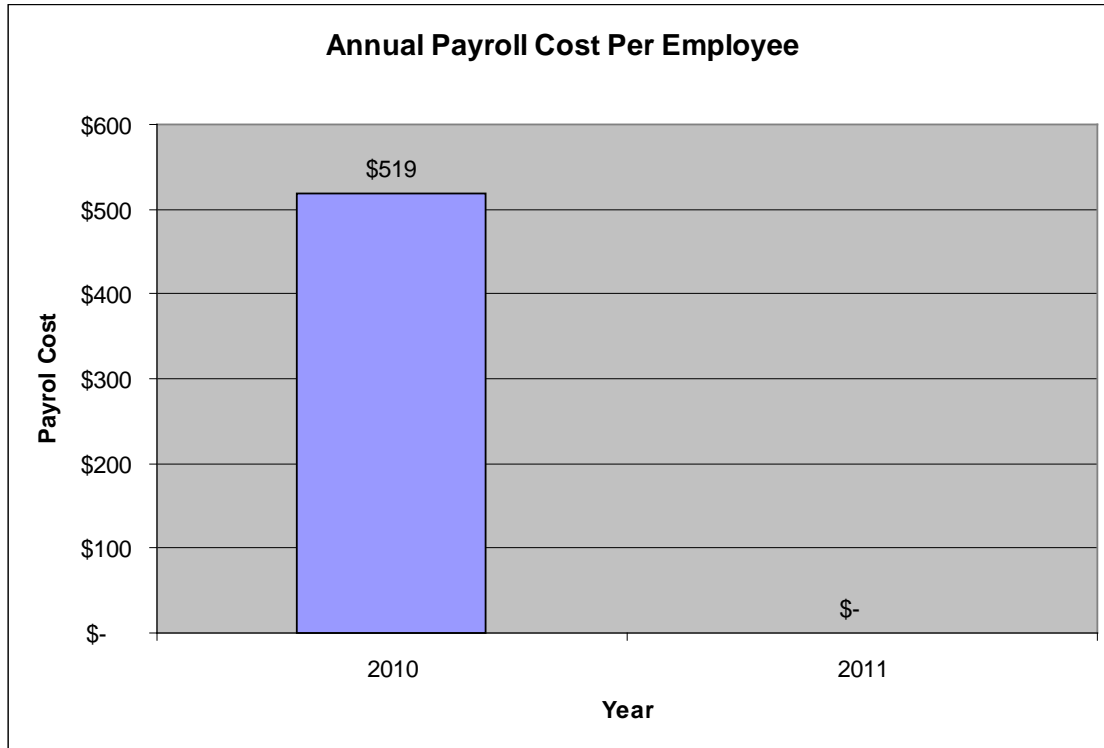
Explanatory Information

- Prior year data for the following measures is unavailable. Tracking information for these measures will begin January 1, 2010.

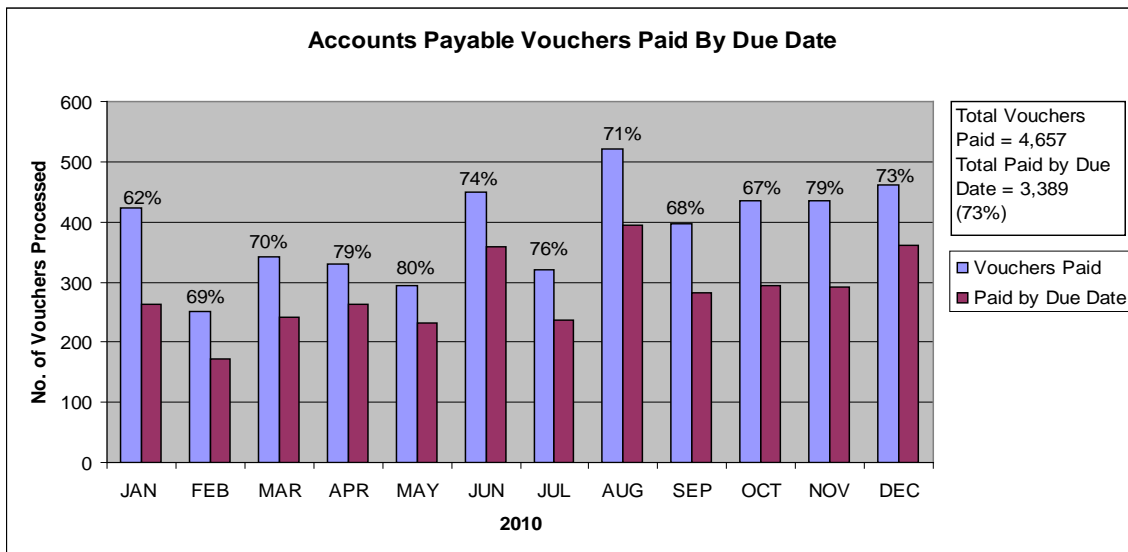
Measure #1: Strategic plan completed by January 2012.
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Measure #2: Annual payroll processing cost per employee.



Measure #3: Percent of accounts payable vouchers paid by due date.



Performance Measure Methodology Sheet
Administration Division
Public Works Department

Measure #1: Progress in development and completion of a departmental strategic plan by July 2012.
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Type

Effectiveness

Accomplishment Goal Supported

Develop strategic plan to establish department goals and objectives to increase efficiencies and productivity

Definition

This measure reports the project-to-date percentage of completion in developing a departmental strategic plan to be completed by July 2012.

Data Collection Method

On a monthly basis, analysis of project-to-date progress will be determined to arrive at an overall percentage of completion towards establishment of a departmental strategic plan.

Frequency

Monthly

Measured By

The data will be collected and maintained by the Administration Division in an Excel spreadsheet table. The table will provide the project-to-date percentage of completion on a monthly basis.

Reporting

The data will be collected and maintained by the Administration Division in an Excel spreadsheet and will display the information both numerically and graphically. A status report will be generated monthly.

Used By

Management will use this data to evaluate the overall progress toward completion of a departmental strategic plan to establish goals and objectives that will increase efficiencies and productivity.

Performance Measure Methodology Sheet
Administration Division
Public Works Department

Measure #2: Annual payroll processing cost per employee.

Type

Efficiency

Accomplishment Goal Supported

Reduce payroll processing cost per employee

Definition

This measure reports the annual average year-to-date cost per employee to process payroll.

Data Collection Method

On a quarterly basis, analysis of personnel costs associated with the processing of payroll will be determined to arrive at an average cost per employee.

Frequency

Quarterly

Measured By

The data will be collected and maintained by the Administration Division in an Excel spreadsheet table. The table will provide the year-to-date average cost to process payroll for per employee.

Reporting

The data will be collected and maintained by the Administration Division in an Excel spreadsheet and will display the information both numerically and graphically. A status report will be generated quarterly.

Used By

Management will use this data to evaluate the overall efficiency of payroll processing with an objective to identify processing practices that reduce the time and effort to process bi-weekly payroll.

Performance Measure Methodology Sheet
Administration Division
Public Works Department

Measure #3: Percent of accounts payable vouchers paid by due date with a goal of 80%

Type

Effectiveness

Accomplishment Goal Supported

Reduce accounts payable transactions requiring payment of late fees or lost discounts

Definition

This measure reports the total annual year-to-date number of accounts payable transactions processed in relation to the percentage paid late.

Data Collection Method

On a quarterly basis, analysis of year-to-date accounts payable transactions will be downloaded and examined to determine the total number paid and the percentage paid late.

Frequency

Quarterly

Measured By

The data will be collected and maintained by the Administration Division in an Excel spreadsheet table. The table will provide the project-to-date percentage of completion on a quarterly basis.

Reporting

The data will be collected and maintained by the Administration Division in an Excel spreadsheet and will display the information both numerically and graphically. A status report will be generated quarterly.

Used By

Management will use this data to evaluate the overall efficiency of accounts payable processing with an objective to identify processing practices that reduce the time and effort to process various accounts payable transaction and avoid payment of late fees.