
Risk Management Division Municipal Manager

Anchorage: Performance. Value. Results.

Purpose

Minimize the financial impact and loss of "Human resources", from known and unknown events and accidents.

Core Services

- Process auto liability, general liability and workers' compensation claims timely and in compliance with prevailing statutes
- Pursue all recoveries of damage to Municipal property directly, through arbitration, MOA Prosecutor and the District Attorney's office
- Review all permits, contracts and Request for Proposal (RFP) to ensure contractors have adequate insurance to protect the MOA
- Market excess auto liability (AL), general liability (GL), workers' compensation (WC) and property coverage

Accomplishment Goals

- 24 hour claimant contact and zero Workers' Compensation late payment penalties
- Recover \$1,000,000 annually in damage to MOA property
- Assure a 24 hour turn around on all permits, contracts & Request for Proposal (RFP)
- Hold insurance renewals to expiring premiums or less annually for both the MOA and ASD. Inventory is added as acquired.

Performance Measures:

Progress in achieving goals will be measured by:

Measure #4: Length of time for Departmental reporting Worker's Compensation accident/injury to Risk Management. Goal: <48 hours 80% of the time.
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2014	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Workers' Compensation reports received later than 48 hours	*120/56 47%	*105/34 32%		

*# of reports received / # of reports received late

2013	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Workers' Compensation reports received later than 48 hours	*116/67 58%	*93/44 47%	*117/67 57%	*137/67 49%

*# of reports received / # of reports received late

Performance Measure Methodology Sheet
Risk Management Division
Municipal Manager

Measure #4: Length of time for reporting of Departmental reports, claims and incidents to Risk Management
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Type

Effectiveness

Accomplishment Goal Supported

Claim handling as required by the Alaska Fair Claims Settlement Act and Workers' Compensation Act

Definition

Workers Compensation Coordinator reviews reports to State of Alaska Department of Labor and seeks recovery of penalty from contractor.

Data Collection Method

Monthly, quarterly and annual reports to all department heads and Municipal Manager

Frequency

Monthly, quarterly and annually

Measured By

The Risk Manager and actuarial studies

Reporting

Risk Management will create monthly, quarterly and annual reports regarding claim handling and penalties

Used By

All division directors, department heads, supervisors and safety officers