
Anchorage Police Department

Anchorage: Performance. Value. Results.

Mission

Protect and serve our community in the most professional and compassionate manner possible

Core Services

- Protection of Life
- Protection of Property
- Maintenance of Order

Accomplishment Goals

- Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities
- Reduce the rate of adult sexual assault in Anchorage
- The number of drivers Operating Under the Influence (OUI) decreases

Performance Measures

Progress in achieving goals shall be measured by:

- Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities
 - Effectiveness: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999
 - Efficiency: Average total cost per officer in Anchorage
- Reduce the rate of adult sexual assault in Anchorage
 - Effectiveness: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage
 - Effectiveness: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)
- The number of drivers Operating Under the Influence (OUI) decreases
 - Effectiveness: Number of arrests for non-collision-related OUI
 - Effectiveness: Number of deaths associated with OUI-related collisions

Measure #1: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999

2005		2006		2007		2008	
Anch	Group	Anch	Group	Anch	Group	Anch	Group
4,784	6,600	5,112	6,210	4,826	5,740	4,235	5,451
2009		2010		2011		2012	
Anch	Group	Anch	Group	Anch	Group	Anch	Group
4,524	5,119	4,361	4,974	3,948	5,116	TBD	TBD

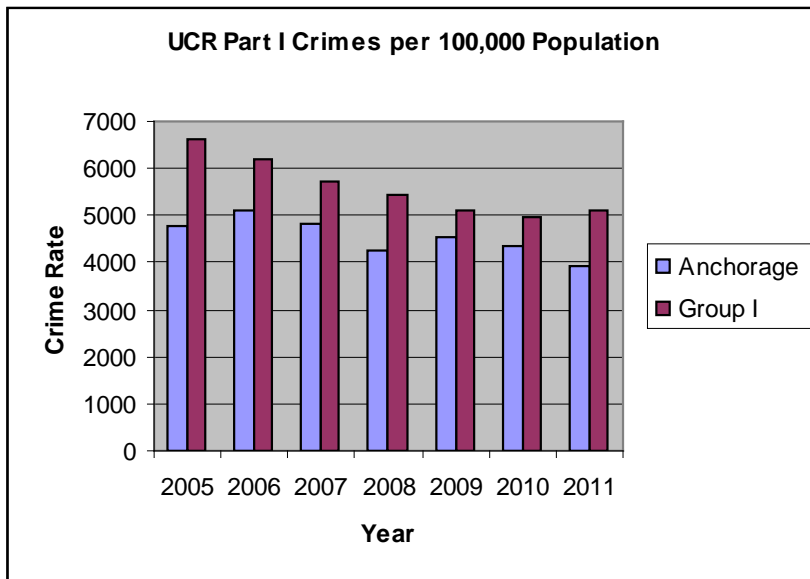
Note: Data are derived from FBI UCR Table 8 and Table 16. Data for 2012 will not be released by the FBI until the fourth quarter of 2013.

2011 Table 8:

http://www.fbi.gov/about-us/cjis/ucr/crime-in-the-u.s/2011/crime-in-the-u.s.-2011/tables/table8statecuts/table_8_offenses_known_to_law_enforcement_alaska_by_city_2011.xls

2011 Table 16:

http://www.fbi.gov/about-us/cjis/ucr/crime-in-the-u.s/2011/crime-in-the-u.s.-2011/tables/table_16_rate_number_of_crimes_per_100000_inhabitants_by_population_group_2011.xls



Measure #2: Average total cost per officer in Anchorage

2005	2006	2007	2008	2009	2010	2011	2012
no data	no data	no data	\$131,795	\$127,364	\$133,925	\$144,268	\$155,949

Measure #3: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage

2005	2006	2007	2008	2009	2010	2011	2012
111.7	113.5	119.6	120.3	128.3	128.6	141.9	125.0

Measure #4: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)

2005	2006	2007	2008	2009	2010	2011	2012 1 st Q	2012 2 nd Q	2012 3 rd Q	2012 4 th Q	2012	2013 1 st Q
9.5%	10.2%	14.7%	6.9%	13.6%	12.3%	9.8%	20%	11.1%	10.7%	10.8%	10.8%	11.8%

Measure #5: Number of arrests for non-collision-related OUI

2005	2006	2007	2008	2009	2010	2011 1 st Q	2011 2 nd Q	2011 3 rd q	2011 4 th Q	2011
1202	1121	1545	2327	2261	1951	425	503	360	444	1732

2012 1 st Q	2012 2 nd Q	2012 3 rd q	2012 4 th Q	2012	2013 1 st Q
385	396	343	302	1426	390

Measure #6: Number of deaths associated with OUI-related collisions

2005	2006	2007	2008	2009	2010	2011 1 st Q	2011 2 nd Q	2011 3 rd Q	2011 4 th Q	2011
no data	no data	no data	6	3	3	0	2	0	2	4

2012 1 st Q	2012 2 nd Q	2012 3 rd Q	2012 4 th Q	2012	2013 1 st Q
0	1	0	0	1	0

Administration Division
Anchorage Police Department
Anchorage: Performance. Value. Results.

Purpose

Provide technical and administrative police service to the community and employees of the Anchorage Police Department

Division Direct Services

- Answer and dispatch 911 calls for assistance
- Property management
- Records management
- Citation processing
- IT management
- Budget management
- Facilities management
- Grant management

Accomplishment Goals

- Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

Performance Measures

Progress in achieving goals shall be measured by:

- Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards
 - Effectiveness: Average time (in seconds) required for call takers to answer 911 calls

<u>Measure #7:</u> Average time (in seconds) required for call takers to answer 911 calls
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2009	2010	2011	2012 1 st Qtr	2012 2 nd Qtr	2012 3 rd Qtr	2012 4 th Qtr	2012	2013 1 st Qtr
10 sec	8 sec	8 sec	9 sec	9 sec	9 sec	9 sec	9 sec	TBD*

Note: * The department recently was notified by its 911 service provider that it might not be able to distinguish between emergency calls and business line calls in its statistical tracking. The department will follow up with the provider on this issue and update this measure when possible.

Crime Suppression Division Anchorage Police Department

Anchorage: Performance. Value. Results.

Purpose

Prevent and deter crime and promote safe neighborhoods by utilizing proactive community policing methods

Direct Services

- Proactive, problem-oriented community policing
- Traffic law enforcement
- Selective enforcement of high-risk offenders and crimes

Accomplishment Goals

- Reduce the rate of fatality vehicle collisions in Anchorage

Performance Measures

Progress in achieving goals shall be measured by:

- Reduce the rate of fatality vehicle collisions in Anchorage
 - Effectiveness: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage

Measure #8: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage

2005	2006	2007	2008	2009	2010	2011 1 st Q	2011 2 nd Q	2012 3 rd Q	2011 4 th Q	2011
.4	5.4	5.4	4.6	7.1	2.8	0	2	1	2	1.3

2012 1 st Q	2012 2 nd Q	2012 3 rd Q	2012 4 th Q	2012	2013 1 st Q
0.3	1.0	2.7	0.7	4.7	0.7

Detective Division
Anchorage Police Department
Anchorage: Performance. Value. Results.

Purpose

Follow up on felony crimes reported to or detected by the Anchorage Police Department and to provide specialized law enforcement to interdict selected crimes

Direct Services

- Investigation
- Law Enforcement
- Service Referrals

Accomplishment Goals

- Increase clearance rate in homicide cases

Performance Measures

Progress in achieving goals shall be measured by:

- Increase clearance rate in homicide cases
 - Effectiveness: Clearance rate in homicide cases in Anchorage

Measure #9: Clearance rate in homicide cases in Anchorage
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Year	2005	2006	2007	2008	2009	2010	2011
Cases	17	21	25	12	17	19	18
Closed	14	17	23	10	15	16	17
Percentage	82%	81%	92%	83%	88%	84%	94%

2012 1 st Qtr	2012 2 nd Qtr	2012 3 rd Qtr	2012 4 th Qtr	2012	2013 1 st Qtr
7	13	15	18	18	6
6	12	14	14	14	3
86%	92%	93%	78%	78%	50%

Note: 2006 and 2009 numbers were revised to reflect the closing of one additional case in each of those years.

Patrol Division
Anchorage Police Department
Anchorage: Performance. Value. Results.

Purpose

Respond to citizen calls for service and proactively initiate contacts, thereby deterring and solving crime as well as providing service referrals to create a secure and livable community

Direct Services

- Law Enforcement
- Crime Prevention
- Investigation
- Service Referrals
- Response to Emergencies and Disasters

Accomplishment Goals

- Maintain an average response time for Priority 1 calls for service under eight minutes
- The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases

Performance Measures

- Maintain an average response time for Priority 1 calls for service under eight minutes
 - Effectiveness: Average response time for all Priority 1 calls for service
- The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases
 - Effectiveness: Number of arrests for collision-related OUI made by Patrol

Measure #10: Average time from dispatch to first officer on scene for all Priority 1 calls for service

2008	2009	2010	2011 1 st Q	2011 2 nd Q	2011 3 rd Q	2011 4 th Q	2011
3.4 min	3.5 min	3.4 min	3.6 min	3.3 min	3.2 min	4.1 min	3.6 min

2012 1 st Q	2012 2 nd Q	2012 3 rd Q	2012 4 th Q	2012	2013 1 st Q
4.3 min	3.8 min	3.7 min	4.0 min	3.9 min	4.3 min

Note: The values for this measure have been completely revised from previous reporting, as it was discovered in the third quarter 2012 calculations that all previous values were prepared in error, in a manner that gave falsely high values (i.e. longer response times than accurate). This measure intends to focus on Patrol's response times, and thus measures the average time from a Patrol Officer receiving a Priority 1 call for service to his/her arrival on scene. The previous values added the time it took for Dispatch to receive, process, and transmit Priority 1 calls for service to Patrol Officers in the field. The data as reported now accurately isolates Patrol's response times to Priority 1 calls for service, as initially intended.

Measure #11: Number of arrests for collision-related OUI made by Patrol

2005	2006	2007	2008	2009	2010	2011 1st Q	2011 2nd Q	2011 3rd Q	2011 4th Q	2011
342	352	427	449	344	463	55	52	77	99	283

2012 1st Q	2012 2nd Q	2012 3rd Q	2012 4th Q	2012	2013 1st Q
70	84	75	58	287	74

Performance Measure Methodology Sheet
Anchorage Police Department

Measure #1: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999
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Type

Effectiveness

Accomplishment Goal Supported

Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities

Definition

This measure reports the rate of Part I crimes on the annual FBI Uniform Crime Report (murder, forcible rape, robbery, aggravated assault, burglary, larceny-theft, motor vehicle theft) per 100,000 population in Anchorage and compares it to the national average rate per 100,000 for cities ranging from 250,000 to 499,999 in population (drawing specifically from Tables 8 and 16 from the FBI's "Crime in the United States" on-line reports).

Data Collection Method

Crime statistics are captured on an on-going basis, then aggregated and reported periodically to the FBI.

Frequency

The aggregated, official crime statistics for Anchorage and the rest of the country are released by the FBI on an annual basis.

Measured By

Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report for submission to the FBI.

Reporting

The department's Crime Analyst will report the department's UCR Part I crime rate annually with the department's annual crime report. As part of the annual crime reporting process, the Crime Analyst will also populate this measure with the current data.

Used By

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies.

Performance Measure Methodology Sheet
Anchorage Police Department

Measure #2: Average total cost per officer in Anchorage
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Type

Efficiency

Accomplishment Goal Supported

Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities

Definition

This measure reports the average total annual cost to put a police officer on the street in Anchorage. The total cost includes salary, benefits, equipment and vehicle cost.

Data Collection Method

The department's Fiscal Section tracks the budgetary costs for all department personnel and functions.

Frequency

This measure will be reported annually, upon the budget for a new fiscal year becoming final.

Measured By

The department's Fiscal Manager.

Reporting

The department's Fiscal Manager will report this measure.

Used By

The department's Command Staff will use this information to monitor the costs of fielding its sworn personnel, with the potential to consider adjustments as necessary.

Performance Measure Methodology Sheet
Anchorage Police Department

Measure #3: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage
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Type

Effectiveness

Accomplishment Goal Supported

Reduce the rate of adult sexual assault in Anchorage

Definition

This measure displays the rate of reported sexual assaults to adult victims (under State of Alaska definitions) per 100,000 population in Anchorage in a given year.

Data Collection Method

Crime statistics are captured on an on-going basis.

Frequency

This measure will be reported annually, consistent with the finalization of the annual crime statistics for a given year.

Measured By

Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report.

Reporting

The department's Crime Analyst will report this measure annually, simultaneously with the department's annual crime report.

Used By

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

Performance Measure Methodology Sheet
Anchorage Police Department

Measure #4: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)

Type

Effectiveness

Accomplishment Goal Supported

Reduce the rate of adult sexual assault in Anchorage

Definition

This measure reports the rate of arrest in adult sexual assault cases (under State of Alaska definitions), as a percent of all such cases investigated by the department.

Data Collection Method

Crime statistics are captured on an on-going basis.

Frequency

This measure will be reported quarterly and annually.

Measured By

The Special Victims Unit Commander reviews, collates, and reports data regarding adult sexual assaults to the department's chain of command. Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report. Initial reports of sexual assault are subject to classifying to determine their ultimate classification.

Reporting

The department's Detective Captain will report this measure.

Used By

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

Performance Measure Methodology Sheet
Anchorage Police Department

Measure #5: Number of arrests for non-collision-related OUI
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Type

Effectiveness

Accomplishment Goal Supported

The number of drivers Operating Under the Influence (OUI) decreases

Definition

This measure reports the number of arrests for Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI) made by any officer in the department in circumstances not involving motor vehicle collisions.

Data Collection Method

Crime statistics are captured on an on-going basis.

Frequency

This measure will be reported quarterly and annually.

Measured By

Crime statistics are subject to being “classified” by the department’s Records Section to place crimes into appropriate categories.

Reporting

The Crime Analyst will report this measure.

Used By

The department’s Command Staff will use this information to assess the level of effort being extended by the department in mitigating the occurrence of Operating Under the Influence in Anchorage.

Performance Measure Methodology Sheet
Anchorage Police Department

Measure #6: Number of deaths associated with OUI-related collisions
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Type

Effectiveness

Accomplishment Goal Supported

The number of drivers Operating Under the Influence (OUI) decreases

Definition

This measure reports the number of deaths associated with motor vehicle collisions involving drivers Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI).

Data Collection Method

Crime statistics are captured on an on-going basis.

Frequency

This measure will be reported quarterly and annually.

Measured By

Crime statistics are subject to being “classified” by the department’s Records Section to place crimes into appropriate categories.

Reporting

The Crime Analyst will report this measure.

Used By

The department’s Command Staff will use this information to assess the level of effort being extended by the department in mitigating the occurrence of Operating Under the Influence in Anchorage.

Performance Measure Methodology Sheet
Administration Division
Anchorage Police Department

Measure #7: Average time (in seconds) required for call takers to answer 911 calls

Type

Effectiveness

Accomplishment Goal Supported

Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

Definition

This measure reports the time required to answer a 911 call as measured against the national standard time range under National Emergency Number Association (NENA) standards; 90 percent of calls answered within 10 seconds during busiest hour of the day and 95 percent of calls answered within 20 seconds (NENA Document 56-005, Section 3.1).

Data Collection Method

Time required for call takers to answer 911 calls is continuously captured by the department Dispatch Center's answering point software.

Frequency

This measure will be reported quarterly and annually.

Measured By

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data.

Reporting

The department's Administration Captain will post this measure quarterly and annually.

Used By

The department's Command Staff will use this information to maintain a high standard of public safety through proper staffing and deployment in the Dispatch Center.

Performance Measure Methodology Sheet
Crime Suppression Division
Anchorage Police Department

Measure #8: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage

Type

Effectiveness

Accomplishment Goal Supported

Reduce the rate of fatality vehicle collisions in Anchorage

Definition

This measure reports the rate of fatality vehicle collisions per 100,000 population in Anchorage in a given year.

Data Collection Method

The department's Traffic Unit maintains statistics on the number of fatality vehicle collisions in Anchorage.

Frequency

This measure will be reported quarterly and annually.

Measured By

The department's Traffic Commander will retrieve information on fatality vehicle collisions, perform the calculation to convert to a rate, and report that information to the Crime Suppression Captain.

Reporting

The department's Crime Suppression Captain will report this measure.

Used By

The department's Command Staff will use this information to assist in making decisions regarding the effectiveness of traffic safety efforts in Anchorage.

Performance Measure Methodology Sheet
Detective Division
Anchorage Police Department

Measure #9: Clearance rate for homicide cases in Anchorage

Type

Effectiveness

Accomplishment Goal Supported

Increase clearance rate in homicide cases

Definition

This measure reports the clearance rate of homicide cases. A clearance is defined as a case that is closed by arrest or by exceptional means (i.e. suspect dies before charges are brought, District Attorney declines prosecution, etc.).

Data Collection Method

Crime statistics are captured on an on-going basis. The status of homicide cases is tracked continuously by the department's Homicide Unit Supervisor.

Frequency

This measure will be reported quarterly and annually.

Measured By

The Homicide Unit Supervisor will report the status of all homicide cases to the Detective Captain through the chain of command and maintain a report.

Reporting

The department's Detective Captain will report this measure.

Used By

The department's Command Staff will use this information to assess the effectiveness of the department's homicide investigations, and in making decisions regarding staffing and deployment in homicide investigations.

Performance Measure Methodology Sheet
Patrol Division
Anchorage Police Department

Measure #10: Average response time for all Priority 1 calls for service
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Type

Effectiveness

Accomplishment Goal Supported

Maintain an average response time for Priority 1 calls for service under eight minutes

Definition

This measure reports the average period of time between the time a Priority 1 call for service is dispatched and the time the first officer arrives on scene.

Data Collection Method

Response time data is continuously captured by the department Dispatch Center's answering point and computer aided dispatch software.

Frequency

This measure will be reported quarterly and annually.

Measured By

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data. The Administration Captain will supply the data to the Patrol Captain for reporting purposes.

Reporting

The department's Patrol Captain will report this measure.

Used By

The department's Command Staff will use this information to assess the effectiveness of the department's Patrol deployment, performance and procedures.

Performance Measure Methodology Sheet
Patrol Division
Anchorage Police Department

Measure #11: Number of arrests for collision-related OUI made by Patrol
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Type

Effectiveness

Accomplishment Goal Supported

The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases

Definition

This measure reports the number of arrests for Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI) for persons involved in motor vehicle collisions made by the Patrol Division.

Data Collection Method

Crime statistics are captured on an on-going basis.

Frequency

This measure will be reported quarterly and annually.

Measured By

The department's Patrol Captain will coordinate with the department's Crime Analyst to retrieve this information. Crime statistics are subject to being "classified" by the department's Records Section to place crimes into appropriate categories.

Reporting

The Patrol Captain will report this measure.

Used By

The department's Command Staff will use this information to assess the level of effort being extended by the Patrol Division in mitigating the occurrence of Operating Under the Influence in Anchorage.

PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

