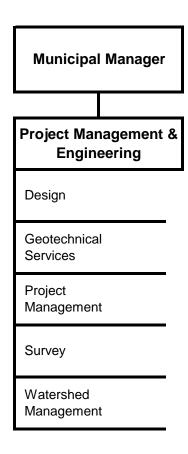
Project Management & Engineering



Project Management & Engineering

Description

The Project Management & Engineering Department delivers completed projects to meet the needs of our community. Our engineers perform all aspects of engineering and design for planning and construction of roads, sidewalks, storm drains and trails. Street designs include new construction and reconstruction, curbing and gutters, traffic signals, signage, and street lighting. Other key responsibilities of the Department include storm water run-off management, flood hazard reviews, right-of-way acquisition for municipal projects, and administration of Road Improvement District projects.

Department Goals that Contribute to Achieving the Mayor's Mission:



Administration – Make city government more efficient, accessible, transparent, and responsive

 Design capital improvement projects that are cost-effective, maintenance-friendly and clearly communicate design intent to construction contractor within the schedule specified in the Capital Improvement Program.



Economy – Build a city that attracts and retains a talented workforce, is hospitable to entrepreneurs, small business and established companies, and provides a strong environment for economic growth

- Provide surveys at a reasonable cost.
- Investigate and respond to public inquiries within ten working days.
- Provide land survey review for the Planning Department to meet their needs.
- Ensure watershed management employees perform and are timely with permit plan reviews.
- Flood plain data is maintained as per regulatory (National Flood Insurance Program (NFIP)) requirements and accessible to public in timely manner.
- Alaska Pollutant Discharge Elimination System (APDES) inspections for commercial projects are performed within approved APDES permit requirements.

Project Management & Engineering Department Summary

	2017 Actuals	2018 Revised	2019 Proposed	19 v 18 % Chg
Direct Cost by Division				
PME Project Management & Engineering	1,824,567	1,389,482	1,412,950	1.69%
Direct Cost Total	1,824,567	1,389,482	1,412,950	1.69%
Intragovernmental Charges				
Charges by/to Other Departments	(183,152)	(443,158)	(452,557)	2.12%
Function Cost Total	1,641,416	946,324	960,393	1.49%
Program Generated Revenue	(363,917)	(402,170)	(402,170)	-
Net Cost Total	1,277,499	544,154	558,223	2.59%
Direct Cost by Category				
Salaries and Benefits	1,612,248	1,119,327	1,142,795	2.10%
Supplies	2,417	8,784	8,784	-
Travel	-	-	-	-
Contractual/OtherServices	207,403	261,371	261,371	-
Debt Service	-	-	-	-
Equipment, Furnishings	2,500	-	-	-
Direct Cost Total	1,824,567	1,389,482	1,412,950	1.69%
Position Summary as Budgeted				
Full-Time	37	8	8	-
Part-Time	4	1	1	-
Position Total	41	9	9	-

Project Management & Engineering Reconciliation from 2018 Revised Budget to 2019 Proposed Budget

		Po	sitions	3
	Direct Costs	Pos FT 8	PT	Seas/T
2018 Revised Budget	1,389,482	8	-	1
Changes in Existing Programs/Funding for 2019 - Salaries and benefits adjustments	23,468	-	-	-
2019 Continuation Level	1,412,950	8	-	1
2019 Proposed Budget Changes - None	-	-	-	-
2019 Proposed Budget	1,412,950	8	-	1

Project Management & Engineering Division Summary

PME Project Management & Engineering

(Fund Center # 732400, 732200, 732300)

	2017 Actuals	2018 Revised	2019 Proposed	19 v 18 % Chg
Direct Cost by Category				
Salaries and Benefits	1,612,248	1,119,327	1,142,795	2.10%
Supplies	2,417	8,784	8,784	-
Travel	-	-	-	-
Contractual/Other Services	207,403	261,371	261,371	-
Equipment, Furnishings	2,500	-	-	-
Manageable Direct Cost Total	1,824,567	1,389,482	1,412,950	1.69%
Debt Service	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	1,824,567	1,389,482	1,412,950	-
Intragovernmental Charges				
Charges by/to Other Departments	(183,152)	(443,158)	(452,557)	2.12%
Function Cost Total	1,641,416	946,324	960,393	1.49%
Program Generated Revenue by Fund				
Fund 101000 - Areawide General	363,917	402,170	402,170	-
Program Generated Revenue Total	363,917	402,170	402,170	-
Net Cost Total	1,277,499	544,154	558,223	2.59%
Position Summary as Budgeted				
Full-Time	37	8	8	-
Part-Time	4	1	1	-
Position Total	41	9	9	-

Project Management & Engineering Division Detail

PME Project Management & Engineering

(Fund Center # 732400, 732200, 732300)

	2017 Actuals	2018 Revised	2019 Proposed	19 v 18 % Chg
Direct Cost by Category				
Salaries and Benefits	1,612,248	1,119,327	1,142,795	2.10%
Supplies	2,417	8,784	8,784	-
Travel	-	-	-	-
Contractual/Other Services	207,403	261,371	261,371	-
Equipment, Furnishings	2,500	-	-	<u>-</u>
Manageable Direct Cost Total	1,824,567	1,389,482	1,412,950	1.69%
Debt Service	-	-	-	_
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	1,824,567	1,389,482	1,412,950	1.69%
Intragovernmental Charges				
Charges by/to Other Departments	(183,152)	(443,158)	(452,557)	2.12%
Program Generated Revenue				
404090 - Building Permit Plan Review Fees	4,365	-	-	-
404220 - Miscellaneous Permits	103,933	125,000	125,000	-
406010 - Land Use Permits-HLB	14,300	-	-	-
406020 - Inspections	223,654	252,170	252,170	-
406050 - Platting Fees	17,945	25,000	25,000	-
440080 - UnRIzd Gns&Lss Invs(MOA/AWWU)	(280)	-	-	<u>-</u>
Program Generated Revenue Total	363,917	402,170	402,170	-
Net Cost				
Direct Cost Total	1,824,567	1,389,482	1,412,950	1.69%
Charges by/to Other Departments Total	(183,152)	(443,158)	(452,557)	2.12%
Program Generated Revenue Total	(363,917)	(402,170)	(402,170)	
Net Cost Total	1,277,499	544,154	558,223	2.59%

Position Detail as Budgeted

	2017 Revised		2018 Revised		2019 Proposed		
	Full Time	Part Time	Full Time	Part Time		Full Time	Part Time
Civil Engineer II	9	1	1	-		1	-
Civil Engineer IV	5	-	1	-		1	-
Deputy Director II	1	-	-	-		-	-
Engineering Technician III	6	3	1	1		1	1
Engineering Technician IV	4	-	2	-		2	-
GIS Technician III	3	-	3	-		3	-
Landscape Architect	1	-	-	-		-	-
Landscape Architect II	1	-	-	-		-	-
Landscape Architect III	1	-	-	-		-	-
Manager	1	-	-	-		-	-
Public Works Superintendent	1	-	-	-		-	-
Realty Officer I	1	-	-	-		-	-

Position Detail as Budgeted

	2017 F	2017 Revised		2018 Revised		2019 Proposed		
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time		
Realty Officer III	1	-	-	_	-	-		
Senior Office Associate	1	-	-	-	-	-		
Special Admin Assistant II	1	-	-	-	-	-		
Position Detail as Budgeted Total	37	4	8	1	8	1		

Anchorage: Performance. Value. Results

Design Division Project Management and Engineering Department

Anchorage: Performance. Value. Results.

Mission

Design and prepare construction documents that produce safe, functional and costeffective capital infrastructure projects, i.e., roads, drainage, parks and trail projects; and oversee development/maintenance of design criteria for municipal roads, trails, parks and drainage improvements within the Municipality.

Direct Services

- Design cost-effective infrastructure solutions.
- Investigate and resolve property owner and public inquiries.
- Maintain/update Municipality of Anchorage Standard Specifications (MASS).
- Maintain/update Design Criteria Manual (DCM).

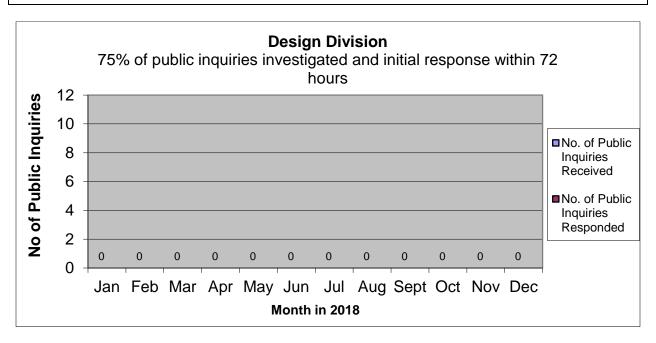
Accomplishment Goals

- Design capital improvement projects that are cost-effective, maintenance-friendly, and clearly communicate design intent to construction contractor within the schedule specified in the Capital Improvement Program.
- Investigate and respond to public inquiries within ten working days.

Performance Measures

Progress in achieving goals shall be measured by:

<u>Measure #1:</u> 75% of public inquires will be investigated and responded to within 72 hours.



Project Management Division Project Management and Engineering Department

Mission

Provide project management services aimed at delivering public capital improvement projects in a timely, cost-effective manner for residents, businesses and visitors within the Municipality who rely on public facilities for safe transportation and recreation.

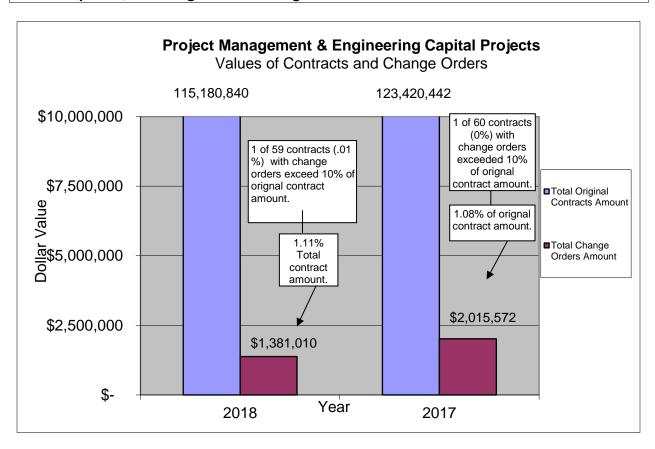
Core Services

- Manage the specific planning and specific configuration of capital projects (i.e., roadways, drainage systems, parks, and trails).
- Manage the design of capital projects, to provide the greatest public benefit for the least private detriment.
- Manage the construction of those capital projects, to ensure the greatest costeffectiveness with the least disruption to residents, businesses and the traveling public.
- Inform the public and listen to comments regarding the details of the above planning, design, and construction activities.

Accomplishment Goals

• The management of the planning, design, and construction of capital projects shall be accomplished in a cost-effective, timely, context-sensitive, and safe manner.

<u>Measure #2:</u> 75% of construction contract change orders less than 10% of the original contract prices, including elective change orders



Survey and ROW Division Project Management and Engineering Department

Mission

Provide professional land surveying and acquisition services to the Municipality in support of its Capital Improvement Program and its subdivision platting function.

Direct Services

- Review of subdivision plats for final approval by the Planning Division.
- Provide survey data and mapping products to primarily support capital projects and other Municipal agencies' needs.

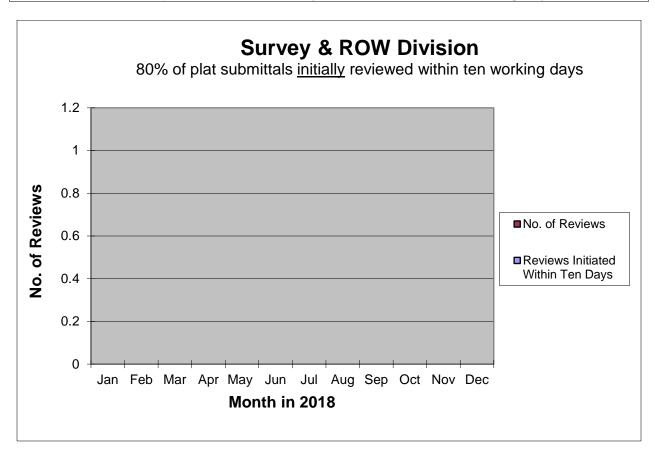
Accomplishment Goals

- Provide land survey review for the Planning Division to meet their needs.
- Provide surveys at a reasonable cost.

Performance Measures

Progress in achieving goals shall be measured by:

Measure #3: 80% of plat submittals initially reviewed within ten working days



Watershed Management Division Project Management and Engineering Department

Mission

Oversee the discharge of the municipal storm water system based on the federally mandated Alaska Pollution Discharge Elimination System (APDES) Permit which allows discharge from the municipal storm sewer system into waters of the U.S. Compliance with the APDES Permit is necessary to avoid penalties enforced by the Environmental Protection Agency in accordance with the Clean Water Act.

Direct Services

- Long-term negotiation and coordination of permit allowing the municipality to dispose
 of stormwater into waters of the U.S.
- Oversight of FEMA National Flood Insurance Program (NFIP) for Anchorage.

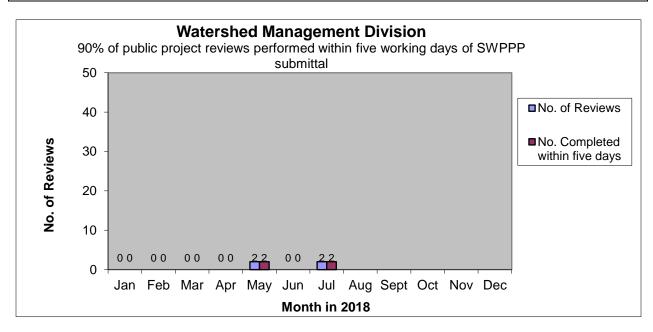
Accomplishment Goals

- Ensure watershed management employees perform and are timely with permit plan reviews.
- Flood plain data is maintained as per regulatory (NFIP) requirements and accessible to public in timely manner.
- APDES inspections for commercial projects are performed within approved APDES permit requirements.

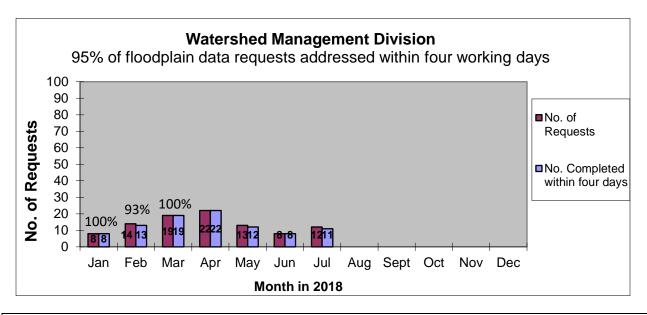
Performance Measures

Progress in achieving goals shall be measured by:

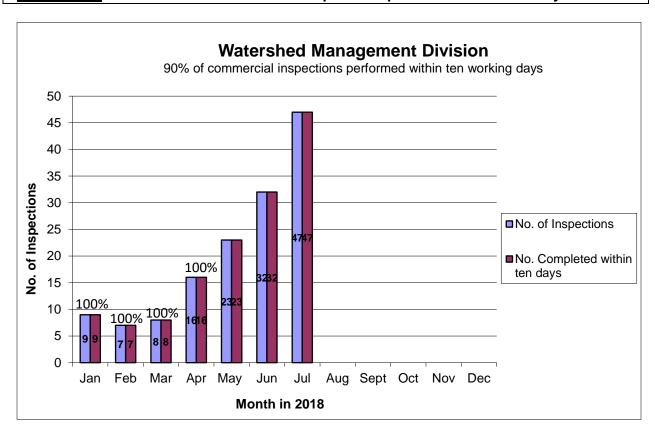
<u>Measure #4:</u> 90% of public project reviews performed within five days of Storm Water Pollution Prevention Plan (SWPPP) submittal.



Measure #5: 95% of floodplain data requests addressed within four working days



Measure #6: 90% of commercial APDES inspections performed within ten days



Performance Measure Methodology Sheet Design Division Project Management and Engineering Department

Measure #1: 75% of public inquiries will be investigated and responded to within 72 hours.

Type:

Efficiency

Accomplishment Goal Supported:

Ensure a punctual and accurate response to public inquiries.

Definition:

This measure reports the percentage of inquiries investigated by the Design Section on behalf of the Municipality.

Data Collection Method:

The data will be collected through emails, verbal communications or telecommunications.

Frequency:

Monthly

Measured By:

The data will be collected and maintained by the Design Section Manager in an Excel spreadsheet. The spreadsheet will calculate the percentage of inquiries responded to. The calculation is the total number of inquiries responded to on time divided by the total number of inquiries received multiplied by 100 to equal a percentage.

Reporting:

The data collected in the Excel spreadsheet table by the Design Manager will display the information both numerically and graphically. A status report will be generated monthly.

Used By:

The information will help the Design Manager determine operational efficiency of the Design Section. The division manager and department director will use the monthly report to calculate overall division efficiency and the information will be included in regular reports to the Municipal Manager.

Performance Measure Methodology Sheet Project Management Division Project Management and Engineering Department

Measure #2: 75% of construction contract change orders are less than 10% of the original contract prices, including elective change orders

Type:

Efficiency

Accomplishment Goal Supported:

By managing the planning and design of capital projects in a timely, context-sensitive, and safe manner, any required change order should be minimal compared to the contract award amount.

Definition:

This measure reports the percentage of construction change orders.

Data Collection Method:

The data will be collected and maintained by Project Management manager.

Frequency:

Monthly

Measured By:

The data will be collected and maintained by the Project Management manager in an Excel spreadsheet table. The table will calculate the percentage of construction change orders less than 10 percent of the original contract prices, including elective change orders. The calculation is the total number of construction change orders issued divided by the number of construction change orders issued during the period multiplied by 100 to equal a percentage.

Reporting:

The data collected in the Excel spreadsheet table by the Project Management manager will display the information both numerically and graphically. A status report will be generated monthly.

Used By:

The information will help the Project Management manager assess the adequacy of the design and staffing levels during the construction season and to schedule staffing during the weekends to ensure the completion of capital project on time and in a cost-effective manner.

Performance Measure Methodology Sheet Survey and ROW Division Project Management and Engineering Department

Measure #3: 80% of plat submittals initially reviewed within ten working days

Type:

Efficiency

Accomplishment Goal Supported:

Manage the time involved to obtain plat approval in support of private land development for the Planning Division.

Definition:

The elimination of unnecessary delays can lead to higher platting costs for a final plat approval.

Data Collection Method:

Each plat submitted by the Planning Division for review is logged in and tracked with a date at each phase of the review until it meets municipal standards and is then transmitted to the Planning Division for filing.

Frequency:

Monthly

Measured By:

At the end of each month a report is generated by the Municipal Surveyor identifying how many plats met the goal of conducting the initial review in ten working days or less.

Reporting:

The statistics containing the number of plats reviewed per month and how long it took to conduct the initial review are reported on a spreadsheet and provided to the division director.

Used By:

The division director and department director will facilitate land development within the municipality by using the information to monitor the efficiency of the plat review process and ensuring that there are no unreasonable delays in filing a plat at the State District Recorder's Office.

Performance Measure Methodology Sheet Survey and ROW Division Project Management and Engineering Department

Measure #4: 90% of public project reviews performed within five working days of Storm Water Pollution Prevention Plan (SWPPP) submittal

Type:

Efficiency

Accomplishment Goal Supported:

Watershed employees' public project reviews are timely and coincide with the permit plan reviews.

Definition:

This measure reports the percentage of public project reviews performed within five working days of SWPPP.

Data Collection Method:

The data will be collected and maintained by Watershed manager.

Frequency:

Monthly

Measured By:

The data will be collected and maintained by the Watershed manager in an Excel spreadsheet table. The table will calculate the percentage of public project reviews performed. The calculation is the total number of public project reviews completed on time divided by the total number of public project reviews required multiplied by 100 to equal a percentage.

Reporting:

The data collected in the Excel spreadsheet table by the Watershed manager will display the information both numerically and graphically. A status report will be generated monthly

Used By:

The information will help the Watershed manager assess the adequacy of staffing levels to ensure public project reviews are performed within five days of SWPPP.

Performance Measure Methodology Sheet Watershed Management Division Project Management and Engineering Department

Measure #5: 95% of floodplain data requests addressed within four working days

Type:

Efficiency

Accomplishment Goal Supported:

Flood plain data is maintained as per regulatory National Flood Insurance Program (NFIP) requirements and is accessible to the public in a timely manner.

Definition:

Measures response time to requests for floodplain data and information.

Data Collection Method:

Watershed staff will keep a log of telephone, email and in-person requests and record when the request was received and responded to.

Frequency:

Monthly

Measured By:

The data will be collected and maintained by the Watershed manager in an Excel spreadsheet table. The table will calculate the percentage of requests completed within four days. The calculation is the total number of requests completed on time divided by the total number of requests received multiplied by 100 to equal a percentage.

Reporting:

The data collected in the Excel spreadsheet table by the Watershed manager will display the information both numerically and graphically. A status report will be generated monthly.

Used By:

The information will help the Watershed manager assess the adequacy of staffing levels throughout the year and to provide the necessary oversight of FEMA National Flood Insurance Program (NFIP) for Anchorage. The division manager and department director will use the information to gain a clearer understanding of how well the Municipality is meeting its obligation to disseminate floodplain information to the public. The report will be presented to the Municipal Manager at staff meetings and the public via the Municipal Website.

Explanatory Note: Municipal compliance with the permit is the responsibility of many different departments and individuals. Success depends on each department understanding their responsibilities and their role in overall success. Communication is the key to this success and Watershed Management Service's performance in successful communication shall be demonstrated through both written and verbal means with each participating department.

Performance Measure Methodology Sheet Watershed Management Division Project Management and Engineering Department

Measure #6: 90% of commercial inspections performed within ten working days

Type:

Efficiency

Accomplishment Goal Supported:

Alaska Pollution Discharge Elimination System (APDES) inspections for commercial projects are performed within the approved APDES permit requirements.

Definition:

This measure reports the percentage of commercial projects inspected within ten working days.

Data Collection Method:

The data will be collected and maintained by Watershed staff and reported to the Watershed manager.

Frequency:

Monthly

Measured By:

The data will be collected and maintained by the Watershed manager in an Excel spreadsheet table. The table will calculate the percentage of commercial projects inspected within ten days. The calculation is the total number of inspections completed on time divided by the number of inspections required during the period multiplied by 100 to equal a percentage.

Reporting:

The data collected in the Excel spreadsheet table by the Watershed manager will display the information both numerically and graphically. A status report will be generated monthly.

Used By:

The information will help the Watershed manager assess the adequacy of staffing levels throughout the year and to schedule staffing during the weekends to ensure the Municipality of Anchorage meets the APDES Permit requirements.