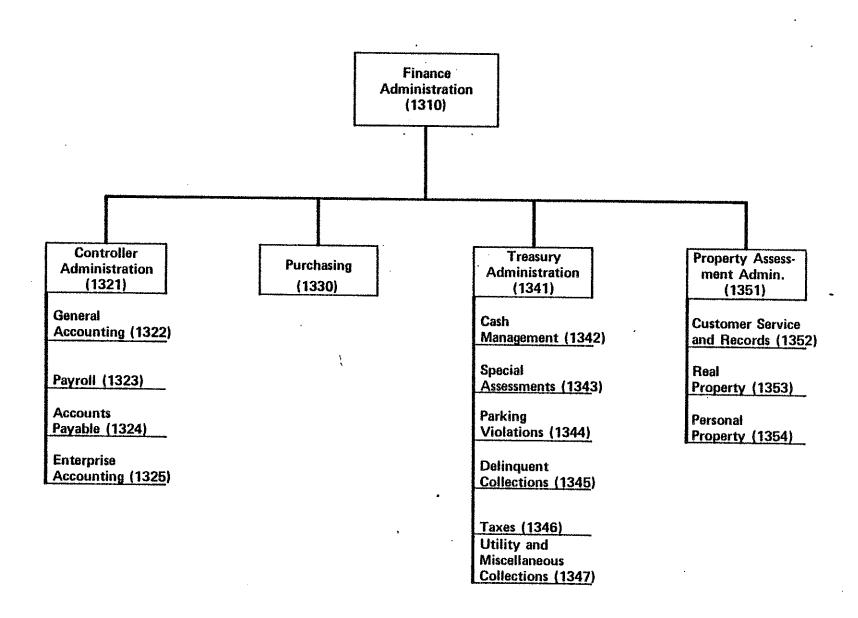
ORGANIZATION CHART

Finance Department



MUNICIPALITY OF ANCHORAGE DEPARTMENTAL SUMMARY OF WORK PROGRAMS 33 DEPT. Finance MAJOR PROGRAM CHANGES MAJOR OBJECTIVES FOR 1977 MAJOR OBJECTIVES FOR 1978 FOR 1978 CODE BUDGET UNIT 1310 Finance -Administration 1321 Controller -Administration 1322 Controller Furnish financial reports to Maintain financial records of System generated reports General Accounting all departments. all departments. with established schedule of due dates. 1323 Controller -Complete new payroll system. Reduce by 30% the number of New payroll subsystem. Payrol1 manual checks issued. 1324 Controller -Pay 80% of vendor invoices Pay 90% of vendor invoices Increase number of vouchers Accounts Payable within the discount period. within the discount period. processed. 1330 Purchasing Process 75% of requisitions Process 80% of requisitions Establish back-up capability; within 30 days. within 30 days. hold training programs for departments having difficulties. 1341 Treasury -Administration 1342 Treasury Process 39,000 cash receipts Process 52,000 cash receipts Automated UFMS system. Cash Management and bank transfers; sign and and bank transfers; sign and disperse 91,200 checks. disperse 96,000 checks. Treasury -1343 Produce 11,500 bills; process Produce 13,500 bills; process All accounts will be on one Special Assessments 14,000 payments and adjustments 15,000 payments and adjustments automated Data Processing System. 1344 Treasury -Process 100,000 traffic Process 120,000 traffic Increase delinquent notices Parking Violations citation payments. citation payments. sent and summons issued. 1345 Treasury -Reduce delinquent personal Reduce delinquent personal Increase phone contacts and Delinquent property tax receivable by property tax receivable by mailing of delinquent Collections \$1,890,000. \$2,314,000. notices. 1347 Treasury -Process 1,150,000 pieces of Process 1,300,000 pieces of Increase in amount of pay-Utility & Misc. mail. mail. ments processed and revenues Collection deposited daily. 1.351 Property Appraisal Administration 1352 Property Appraisal Customer Service 1353 Property Appraisal Reappraise 19,500 parcels of Reappraise 20,000 parcels of Use of on-line capabilities Real Property real estate; review remaining real estate; review remaining with central processing 39,500 parcels in areas not 40,000 parcels in areas not unit, under reappraisal. under reappraisal. 1354 Property Appraisal Personal Property

MUNICIPA	Γ	Work Program	m Staten	nen	For	1978	☐ Pag			
DEPT.	Unit No.	DIV.		Unit No.	SEC.					Unit No.
Finance	1300	Administratio	on	PERFOR	2444466	- (Δ/	DICA	TOPE		
		-		PERFUR	···	~~~~	·····			
	OBJECTIVES		DE	SCRIPTION		Work	ciency Effec	15	377	1978
	ll fiscal policy inter for the Municipality	rpretation	Timely and	accurate resp	onse		x			
	provide direction to the Finance Department		Quality pe	rformance in service			х			
the operating	elized support and exp Divisions of the Fins I to other Municipal I	ince	Timely and	accurate resp	onse		x			
4. Provide direct the annual aud	ion and policy guidan	ice during financial	Completion by March 3	of financial	audit	ľ	x			,
				•			.			
EVIDENCE DEMO	NSTRATING THE NE	ED FOR THIS L	LEVEL OF SE	RVICE:	, 	<u> </u>	L.L.	1		<u> </u>
The successful	l operation of any Mur	nicipality requ	uires a stron	g and well man	aged fir	anc	ial o	rganiz	ation c	apable
of providing	immediate and quality	response.			<i>y. •</i>					
								·		
				·						
CHANGES FROM	CURRENT OPERATIO	DNS:								
None.									,	
SUMMARY OF PL	AN FOR ACCOMPLIS	IVES:	Physical Medical Conditions	gg and are the arrange and a few				and the second second second		
Through contin	nuous review and invol	lvement of all	matters and	activities imp	acting h	iuni	cipal.	finan	ces, in	sure
that necessary	resources and expert	rovided.								
						•				
		,								

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	Y OF ANCHORAC	3E	Γ	Worl	Progran	n State	men	t Fo	or 19	978	Page	35
DEPT. Finance	Unit No. 1300	DIV. Controller			Unit No. 1320	SEC. Admini						Unit No
				ļ	PERFOR	MANCE	= /N	DIC	AT	ORS		· · · · · · · · · · · · · · · · · · ·
OBJE	CTIVES		DE	SCRIPT	TION		Work-	Eff!- ciency	Effec- tiveness	1977		1978
Furnish required fi	nancial reports a	s requested.	# of reports Cost per rep Acceptance-rections	ort. eports		d for	х	х	x	20 TBD		25 TBD
. Supervise Controlle	r Division object	ives.	Establish pl % of complet	х		х			1002			
•												
		ŀ					- 1	- [Ì	

- 1. Special reports required for rate hearings, grants, and as requested by Assembly, management and public.
- 2. To properly serve all departments.

CHANGES FROM CURRENT OPERATIONS:

1 & 2: Aid in implementing enhancements to the Financial Management System.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE

TASKS

1. Furnish financial reports.

Assign duties. Establish due dates. Review. Deliver report.

2. Supervise objectives.

Establish work plan.

Schedule review of completed work.

Review objectives.

MUNICIPALITY OF A	NCHORAC	BE .		Wor	rk Program	1 Staten	nent	Fo	r 19	978	Page	36
DEPT.	Unit No.	DIV.			Unit No.	SEC.						Unit No.
Finance	1300	Controller			1320	Genera	1 A	ccou	nti	ng		1322
					PERFOR	MANCE	' IN	DIC	AT	ORS		
OBJECTIVE.	s		Di	ESCRIF	אסודי		Work- load	Karati HH3	Effec. tiveness	1977	7	<i>1978</i> .
l. Maintain financial records	s of all d	epartments.	Generate a ments. # of accur				x		X	25,00	- !	30,000
			correctin	g entri	es requir	ed.			î	1,50	,0	1,200
2. Complete assigned reports	and audit	schedules.	# of repor	ts and	audit sch	edules	x			5(00	450
			: :									
			i									•
							٠					
												•
											į	
		į										

- 1. Necessary for successful operation of all departments.
- 2. Charter and bond covenant required.

CHANGES FROM CURRENT OPERATIONS:

1 & 2: Reassignment of duties.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE

TASKS

1. Maintain financial records.

Review accounting documents. Review System generated reports. Analyze and reconcile accounts.

2. Complete reports and audit.

Establish work schedule.

Assign duties.

MUNICIPALITY OF A	MUNICIPALITY OF ANCHORAGE Work Program Statement For 1978 Page 37 PT. Unit No. DIV. Unit No. SEC. Unit No.									
DEPT. Finance	Unit No. 1300	DIV. Controller	er 1320 Payroll 13							
				PERFOR.	MANCE	INDI	CAT	ORS		
OBJECTIVE	ES .		DES	CRIPTION	-	Work- load Effi-	clancy Effac- tiveness	1977		1978
Reduce by 30% the number issued.	of manual o	checks	# of checks Cost per che # of checks	ck.		х	x	960 \$ 20 672		672 \$ 25 470
		·						•		
									e de la companya de l	
EVIDENCE DEMONSTRATING To preclude possible employed			LEVEL OF SEA	RVICE:						
CHANGES FROM CURRENT	DERATIO	vc.			······································					
New payroll subsystem.	A LIMITUI	7.3.			-					
	٠									
SUMMARY OF PLAN FOR AC	COMPLISH	ING OBJECTI	VES:			******				
OBJECTIVE	•		TASKS							
Reduce manual checks			Assist in tra	lning departmen	nt payro)11 cl	.erks			
						,				
•										

DEPT. Unit No. DIV. Unit No. SEC. Unit No. Finance 1300 Controller 1320 Accounts Payable 1324

Finance	finance 1300 Contro				Accoun	ts I	aya	able		1324			
				PERFOR	MANCE	INL	OIC	AT	ORS				
OBJECTIVE.	\$		DESCRIF	PTION		Work- load	Effi- clancy	Effec. tiveness	1977	1978 ·			
 Pay 90% of vendor invoid discount period. 	ces within	1 the	# of vouchers pro Increase vouchers # of discounts tai	processed	i	X	x	x	1,000 1,250 1,250	1,640 1,822 1,822			
. 2. Pay 90% of remaining in due date.	·				\$	X		х	10,320 12,900	16,613 18,459			
										•			
				•									

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

- a. Cut costs of operations and construction.
- b. Good community relations.

CHANGES FROM CURRENT OPERATIONS:

Possible reassignment of duties.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

Pay Municipal obligations

TASKS:
Review all invoices
Process all invoices into system
Review all receiving reports
Process all receiving reports into system
Review voucher requests
Process voucher requests into system
Educate all departments to timely submit
receiving reports to enable payment by due
date and before expiration of discount period.

MUNICIPALITY OF A				Wor	k Program	Staten	ent	Fo	r 15	78	Page	39
DEPT. Finance	Unit No. 1300	DIV. Controller			Unit No. 1320		rise	a Ac	cou	nting		Unit No. 1325
					PERFORI			-				
OBJECTIVES	5		ום	ESCRIP				*****	Effec. tiveness	1977		1978
NOT SUBMITTED												
										•		
EVIDENCE DEMONSTRATING								-	•			
CHANGES FROM CURRENT O	PERATIO	INS:										
		,			No. 100 cm cm	** ~				. waterway		en la compania de la co
SUMMARY OF PLAN FOR ACC	COMPLISE	HING OBJECT	IVES:						····			
		٠										

MUNICIPALITY OF A	L VY	ork Progran		ent r	Of (:	3/0	rage	Unit No.		
DEPT.	Unit No.	DIV.								
Finance	1300	Purchasing		1330						
	•			PERFOR.	MANCE	INDI	CAT	ORS		
OBJECTIVE.		DESCR	IPTION		Work load Effi-	Effec- tiveness	1977		1978	
Process 80% of all requisiti	ons within	30 days.	% of requisition in time parame	ns processe ters.	d with-		х	75%		80%
					1					
			,							
-				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						

Demands from all using agencies would indicate this level of service is minimum required, provided proper planning is accomplished.

CHANGES FROM CURRENT OPERATIONS:

- a. Establishment of back-up capability.
- b. Departments must inform Purchasing at an earlier date concerning common use items for consolidation of requirements.
- c. Training program for departments having difficulties.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

- a. In December letters will be sent out requesting information for bid consolidation.
- b. Departments will be monitored for input quality, and those with problems will be contacted and briefings scheduled.
- c. Division personnel will be trained in other areas to ensure a back-up system is available.
- d. The revised code raising the bid limit from \$2,500 to \$5,000 will speed up the purchasing process over the formal bidding procedures.
- e. Increase division surveillance concerning rimeliness of purchases.

	MUNICIPALITY OF	ANCHORAG	3E		Work Program	n Staten	nent Fo	r 19	78 Pag	e 41
D	EPT.	Unit No.	DIV.		Unit No.	SEC.			····	Unit No.
F	inance	1300	Treasury		1340	Admini	stratio	n		1341
					PERFOR	MANCE	INDIC	ATO	RS	
	OBJECTIVE	₹S		DESC	CRIPTION		Work- load Effi- clency		1977	1978
1.	Establish Treasury polici by six sections.	es to be ad	hered to	Prompt and acc	curate reporti	ing of		x		
2.	Supervise and monitor act employees.	ivities of	Treasury	Quality perfor	mance.			х		
3.	Timely reporting of Munic	ipal invest	ments.	Monthly Treason istration and	iry report to Assembly	Admin-		x		
4.	Provide that cash is avai expenditures	lable to me	et various	Develop cash f	low data	X				
		·								
	VIDENCE DEMONSTRATIN	G THE NE	ED FOR THIS	LEVEL OF SER	VICE:			_		
								•	•	
T	he amount of revenues to be	processed	has increased	i as a result of	the populati	worg no.	th.			
T	he daily processing of reve	nues and in	vestments of	idle funds requ	ires a sound	cash ma	nagemer	it pr	ogram.	
	· -		·	·		٠		-		

CHANGES FROM CURRENT OPERATIONS:

None

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE
Through review and involvement of all matters impacting the Treasury Division, insure that activities are carried out by all six sections.

TASK
Assure that billings are done on a timely basis in the respective sections
Monitor cash flow data
Livest idle funds
Cross-train employees

				JIK I TOGICAL				//	
DEPT.	Unit No.	DIV.	Unit No. SEC. 1340 Cash Management						Unit No.
Finance	1300	Treasury		1340	Cash Ma	ıagen	ent		1342
•				PERFOR	MANCE I	NDI	CATO	ORS	
OBJECTIVE	s 		DESCRI	PTION	Work	load Effi-	Effec- tiveness	1977	1978 -
1. Process 52,000 cash receip	pts and ba	nk transfers	# of cash receipt	s processe	id ;	ζ.		39,000	52,000
			# of staff-hours	required		x		3,380	2,990
·	Cost per unit					x		67.6¢	45.80
2. Sign and disperse 96,000 of	Sign and disperse 96,000 checks				:	۲		91,200	96,000
			# of staff-hours	required		x		2,860	3,250
			Cost per unit			х		24.5¢	27.0
		-	•						
									: f
									ı
								į	

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

The normal growth pattern of Municipal services to the public will, in turn, result in an increase of cash received and dispersements made. A reduction of man-hours in processing receipts can be attained by automation of the UFMS system.

The major demand factors considered for proper control of revenues received and accurate dispersement of checks are (1) prompt processing of revenues received, and (2) accurate dispersement of checks released with emphasis on security. The resultant benefits would be (1) money available more readily for Municipal use, and (2) prompt payment to vendors.

Cash receipts received by this section will average 200 per day. Checks dispersed will average 370 per day.

CHANGES FROM CURRENT OPERATIONS:

The management of cash will be improved by the automation of the UFMS system. Reduce time spent on inputting cash receipts through the computer terminal. Process more cash receipts daily.

Increase time spent on dispersing checks.

Cross-train three personnel.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE

1. Process 52,000 cash receipts

TASK

Verify cash receipts for proper accounting Balance cash receipts daily through cash register Batch receipts and input each one through computer

2. Disperse 96,000 checks

Sign each check Maintain control list Disperse checks through mail and by pickup

MUNICIPALITY OF	ANCHORA	3E	Work Progra	ım State	men	t F	or 19	978	Page	43
DEPT. Finance	Unit No. 1300	DIV. Treasury		. SEC. Speci		*******				Unit No.
,			PERFO	RMANC						
OBJECTIV	ES		DESCRIPTION		Work	Effi-	Effec tiveness	1977	,	1978
1. Billing of special asses	sments		# of bills produced		x			11,	500	13,500
			Unit cost to bill			x		\$4	.44	\$4.5
			% of accounts billed				х	1	.00Z	100
. Collection of special as	Collection of special assessments			ents	x			14,	000	15,00
			Unit cost to collect and a	adjust		x		\$14	.61	\$15.0
			% of accounts collected				x	99	. 4Z	99.4
										•
			•							

The Special Assessment Receivable has shown an increase due to the formation of many new districts.

System	Year	Amount
GAAB & City	1975	\$ 8.7 Million
GAAB & City	1976	\$ 9.3 Million
GAAB & City	1977	\$13.5 Million

CHANGES FROM CURRENT OPERATIONS:

The greatest change from current 1977 method of operation is that all accounts will be on one automated Data Processing System.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE 1. Billing

TASK

Input new account setups Send out bills

Hire and train personnel

Receive calls on assessments from public and title

companies

Process payments
Process adjustments
Foreclosure action

Provide information on assessments to public and title companies

2. Collections

MUNICIPALITY OF ANCHORAGE DEPT. Unit No. DIV.				Wo	rk Progran	Statem	ient	Fo	r 19	978	Page	44
DEPT.	Unit No.	DIV.			Unit No.	SEC.						Unit No.
Finance	1300	Treasury .			1340	Parkin	g Vi	ola	tio	ıs		1344
			,		PERFOR.	MANCE	INL)/C	ATO	ORS		
OBJECTIVES .			D	ESCRII	PTION		Work- load	Effi- ciency	Effec- tiveness	1977	7	1978
Maintain control of receivable traffic citation payments	by proces	sing 120,000	# of accoun staff-hours staff-hours	cost	per unit		Х	X	X	\$ 6	0,000 7,380 67.4¢	120,000 \$ 75,538 62.9¢

Traffic citations issued in 1978 will total 140,000 which is higher than previous years. In order to maintain this receivable, the amount collected will rise in proportion.

Year	<u>Citation Issued</u>	Payments Processed
1977	120,000	100,000
1978	140.000	120,000

A resultant benefit is the reduction of the delinquent citation receivable providing Treasury with revenues from the prompt collection of accounts.

CHANGES FROM CURRENT OPERATIONS:

The management of the Parking Violations Section's maintenance of the delinquent receivable will be improved by an increase of delinquent notices sent and summons issued.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

<u>Objectives</u>

Task

Maintain traffic citation receivable

Send 30,000 delinquent notices Process and balance payments received daily Batch process payments for input to Data Processing Issue summons

MUNICIPALITY OF	Wor	ment	t Fo	r 19	78	age	45										
DEPT. Finance	Unit No. 1300	DIV, Treasury			Unit No. 1340	SEC. Deline	luent	: Co	llec	tions		Unit No. 1345					
t description					PERFOR	MANC	: IN	DIC.	<i>4T</i> (ORS							
OBJECTIV	DESCRIPTION					Eff!- ciency	Effectiveness	1977		1978							
deduce the Delinquent Personal deceivable by \$2,314,000.	l Property	Tax	Delinquent Receivable		l Propert	y Tax	x			\$3,096,	000	\$3,305,00					
			Reduction t Property T			sonal		х		\$1,890,	000	\$2,314,00					
			Delinquent collection			y Tax			x		612	70					
											-						
	r																
	,																
			1.				1										

One of the main demand factors in the collection of delinquent accounts is the need for prompt follow-up. Continued growth in 1978 will increase the delinquent receivables. This must be collected to help maintain the overall budget within the Municipality.

CHANGES FROM CURRENT OPERATIONS:

The collection of delinquent account receivables will be improved by a concentrated effort of prompt follow-up of delinquent accounts.

Increase phone contacts.
Increase mailing of delinquent notices.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

Objective

Reduce the Delinquent Personal Property Tax Receivable by \$2,314,000

Tasks

Re-assign work loads Cross-training Send out 45,000 collection letters Process 11,000 returned bills Handle 15,000 telephone calls Process 11,000 payments

DEPT	Unit No.	DIV.		,	Unit No.	SEC.					Unit No.
Finance	1300	Treasury		ļ	1340	Taxes					1346
			PERFORMANCE INDICATORS								
OBJECTIVES			DESCRIPTION					Effi. clency	Effec- tiveness	1977	1978
1. Provide Tax Billing			# of bills				x			120,000	[.
			Unit cost t		•			X	x	\$.94 100 %	
2. Provide Tax Collection			# of payments and adjustments processed							122,000	97,000
			Unit cost	to colle	ect and ad	ijust		X		\$ 2.15	\$ 2.17
			% of Real 1	Property	Taxes co	llected			х	99.5%	99.5
			% of Person		erty Taxe	es			x	50 %	75%
	•										

The major demand factor considered when planning tax billing and collection is that tax revenue has increased in recent years.

Year	Revenue Collected
1974	40 Million
1975	49 Million
1976	64 Million
1977	70 Million
1978	70 Million

CHANGES FROM CURRENT OPERATIONS:

In 1978 the Municipality of Anchorage will bill about 25,000 less Personal Property accounts due to the State of Alaska collecting the tax at the time the license plate fee is paid. This will result in 25,000 fewer Personal Property account billings. Demands on the staff will, therefore, be lessened to a point where the Section will be able to (1) handle work on a timely basis, (2) issue Tax Certificates, and (3) issue Mobile Home Certificates.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

Objectives |

1. Billing

Task

Set up annual billing program Produce and send tax bills Hire and train personnel

Receive calls on tax billing from public and mortgage companies

2. Collection

Process payments Process adjustments Foreclosure action

Provide tax information to public and mortgage companies

MUNICIPALITY OF A	NCHORAC	ìE		Wor	rk Program		ent F	or 1	978	Page	
DEPT.	Unit No.	DIV.			Unit No.						Unit No.
Finance	1300	Treasury		ļ	1340	Utilia	у &	Misc	. Colle	ctions	1347
					PERFOR	MANCE	INDI	CAT	ORS		•
OBJECTIVES	5		DESCRIPTION				Work- toad Effi-	Effec- tiveness	197	7	1978
Process 1,300,000 pieces of m	nail		# process	ed and	balanced		х		1,15	0,000	1,300,000
			# of hour	s requi	red.	- 1	х		1.	4,560	14,560
			% of paym	ents pr	ocessed			x		1002	100%
				•							
•											
						İ					
		-									
•	•										
ļ						l					

The growth of the population in Anchorage will increase, which will result in an increase in the amount of people billed for Utility services.

<u>Year</u>	Payments Received by Mail
1977	1,150,000
1978	1 300 000

The major demand factor is the daily processing of the Utility payments. The resultant benefit is the quick deposit of revenues received. Daily processed mail payments will average 5,000 pieces per day.

CHANGES FROM CURRENT OPERATIONS:

There will be an increase in amount of payments processed and revenues deposited daily.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE Process, daily, all Utility mail received

Batch process all payments and stubs Collect and batch payments at Seventh and G Cross-train all cashiers

MUNICIPALITY OF ANCHORAGE						Work Program Statement For 1978 Page 48												
DEPT. Finance		Unit No. 1300	DIV. Property Ap	praisal		Unit No. 1350	SEC. Admini	str	atio	on.	Unit No. 1351							
						PERFOR	MANCE											
(OBJECTIVES	3	DESCRIPTION NO 1977 1977 1977 1977 1977 1977 1977 197									7	1978					
Administer the Preffort to obtain staff.	operty Appra	Control day to day operations of the Property Appraisal function so that it flows smoothly.						x	6240 h A more equital assess roll to 1976.	ble ment	A more equitable assessmen roll than in 1977.							
											dendring and the spirit of the	·						
EVIDENCE DEMO	NSTRATING	THE NEE	D FOR THIS	LEVEL OF	SERV	ICE:		1	<u> </u>	<u></u>	<u> </u>							
Without the Admin	istrative fu	nction, th	e office wou	ld have no 1	eaders.	ship and eq	uity of	арі	orai	sal.	s would	suffe	er.					
CHANGES FROM	CURRENT	PERATIO	NS:															
None																		
No.	atri in					-						** ***						
SUMMARY OF PL	AN FOR AC	COMPLISI	HING OBJECT	TIVES:														
To continue carry Appraisal functio		Administra	ative functio	n as in the	past a	and to make	an eff	ort	to	1.mg	rove th	ie Proj	perty					
÷																		
									٠.			-						

MUNICIPALITY OF A				Wor	rk Progran		nent	Fo	r 1	978 Pa	
DEPT.	Unit No.	DIV.			Unit No.	4			Unit No.		
Finance	1300	Property Ap	praisal		1350					and Record	s 1352
			<u> </u>		PERFOR	MANCE		,	,		
OBJECTIVE:	S		0	ESCRIP	TION		Work-	<u>÷</u> ≥	fec.	1977	1978
							30	<u></u>	E'E		
		, , , , , , , , , , , , , , , , , , , 					 				
1. Furnish immediate service		mers at the	Provide imm				х			10,400	10,400
counter and on the teleph	counter and on the telephone.							X		hours 20 seconds	hours 20 seconds
			ter with a	daearro	m or bron	Tem.		-	x		Better
										public relations	public relations
-										reracions	1 1218010110
9 . W	محمد فسسا		Provide acc				x			10,400	10,400
Furnish all necessary aid both real and personal pr			prompt help				^			hours	hours
their endeavor to complet			quests conc		real and	person-		Х		100%	100%
tasks.			al property	•					X	More appraisal	More appraisal
•										at less	at less
	,	<u>.</u>								cost.	cost.

EVIDENCE DEMONSTRATING	THE NEE	D FOR THIS	LEVEL OF S	ERVIC	E:						
Without the Customer Service	and Record	is Section, e	ach appraise	r would	complete	approx	inat	ely	50	% less appr	aisals
than they are now doing, and	there wou	ld be no one	at the count	er to a	ssist cus	comers.					
CHANGES FROM CURRENT C	DEDATIO	N/C+		· · · · · · · · · · · · · · · · · · ·	······································						
CHANGES FROM CORRENT C	FERMITO	743.	_								
None											
									•		
SUMMARY OF PLAN FOR AC	COMPLISH	IING ORJECT	IVES:								······································
GOMMAN OF FLANT FOR MOD		area obsect.	. 								
	_						۶و			dam1	45-
Each clerk will be assigned to be carried out in a most expe	o assist : dious man:	tne appraisal mer.	staff in an	y way n	ecessary	so that	cne	a p	pra	isai Tunctí	on can
		-									
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	MUNICIPALITY OF A	NCHURA	3E		Wor	k Progran		ent	Fo	t 1	978 Page	
	PT. nance	Unit No. 1300	DIV. Property Ap	praisal		Unit No. 1350	SEC. Real P	rop	ert	y		Unit No. 1353
		I				PERFOR	MANCE	IN	DIC	ΑT	ORS	
	OBJECTIVE		D		Work- foad	Effi- ciancy	Effec. tiveness	1977	1978			
1.	Complete reappraisal of ap of the municipal real propwith AR 45A.			Complete 1 appraisals Alaska Sta	in acc	rdance w	ith	X	x	x	1.4 hours per appmisal. \$750,000,000 increase in	26,400 hours 1.35 hours per appraiss 750,000,000 increase in assessment roll.
2.	Complete a review of all preappraised.	properties	noț	Complete a estate par to determi changes oc	cels not	reappra	ised	x	x	x	9 reviews per hour \$50,000,000	3650 hours 10.5 reviews per hour \$60,000,000 increase in roll.
3.	Equalize the 1978 Real Pro	operty Asso	essment Roll.	Prepare ca Equalizati resolved t satisfacti to defend	on that o the toon on, att	could no expayer's and the h	t be earings	x	X		3650 hours \$370 per case	3650 hours \$370 per case.

Alaska State Statute, 29.53.095, requires property to be reappraised at its full and true value in the shortest time possible.

CHANGES FROM CURRENT OPERATIONS:

Use of on-line capabilities with central processing unit.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

- Reappraise 1/3 of all real property
 Spend from April through October appraising property through the use of mass appraisal techniques in conjunction with methods approved by the International Association of Assessing Officers.
- Review remaining 2/3 of all real property.
 Review all other properties from November through January for additions, deletions, and changes in physical characteristics.
- Prepare an assessment roll and equalize same.
 February through May prepare appeals for the Board of Equalization and attend hearings to defend cases.