

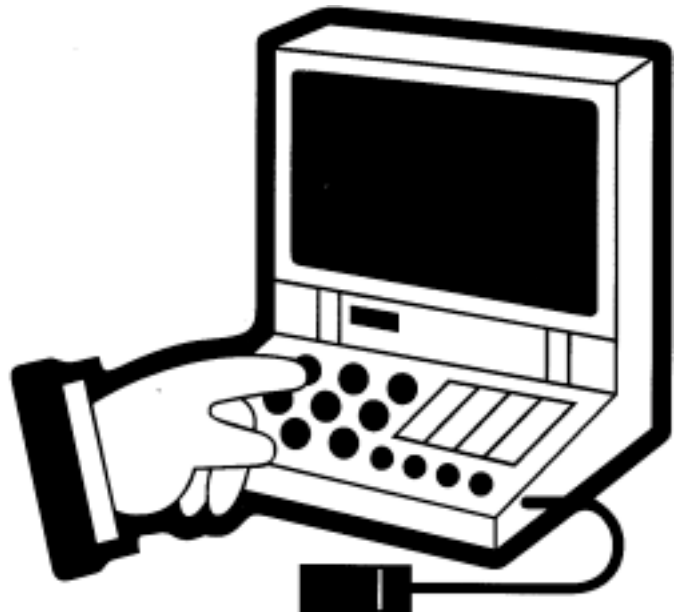


Now you can pay your Solid Waste Services bill directly from your bank account. No more check writing. It's easy and convenient.

We call it our **Electronic Fund Transfer** program. This service is brought to you in response to your requests. All you have to do is complete and return the attached form.

Please call Customer Service at (907) 343-6250 if you have any questions or need further information.

Electronic Fund Transfer



Attn: Customer Service

What is Electronic Fund Transfer?

Electronic Fund Transfer is a program which allows your refuse bill to be automatically paid from your bank account.

What are the benefits of Electronic Fund Transfer?

Automated payment plans are growing at an ever increasing rate. They offer consumers a convenient method of making time-sensitive payments without the necessity of writing a check. Even if you are on vacation, your refuse bill will be automatically paid. You will still receive an itemized refuse bill indicating the Electronic Fund Transfer withdrawal amount.

How safe and reliable is Electronic Fund Transfer?

Electronic Fund Transfer is a safe, reliable way to pay your refuse bill.

When you authorize electronic fund transfer, you give permission for your financial institution to withdraw funds from your account in the amount of your bill and electronically transfer it to Solid Waste Services. Your monthly bank statement will inform you of the withdrawal each month.

What if my banking information should change?

Please notify Solid Waste Services in writing of a change in banking information including the date the change is effective. A voided check is required for your new account.

You may become a customer of the Electronic Fund Transfer program simply by filling in the payment authorization below and enclosing a voided check with your payment in the envelope provided. Tear off the lower panel of this insert and **return it with the voided check** (please call 343-6250 with questions).

Terms of Agreement

You may participate if your financial institution is accredited, and capable of accepting automatic withdrawals through the Automatic Clearing House Network.

You may be dropped from the program if the automatic transaction is not honored by your financial institution and you will be charged a late payment penalty if applicable.

What if I should have any other questions?

For any other questions regarding Electronic Fund Transfer, please call Customer Service at **(907) 343-6250**.

Mail or deliver to:
MOA/Solid Waste Services
1111 E. 56th Avenue
Anchorage AK 99518

PAYMENT AUTHORIZATION Customer Acct # _____

I authorize my financial institution to electronically transmit my utility payment from the account listed below, to Solid Waste Services. If at any time I decide to discontinue this automated payment plan, I will contact Municipal Solid Waste Services.

Customer Name (as shown on refuse bill): _____ Daytime Phone: _____
Service Address: _____ Zip: _____
Mailing Address, if different: _____ Date: _____

BANKING INFORMATION

Financial Institution: _____
Withdraw From: Checking Savings Bank Account Number: _____
Signature: _____ **(ORIGINAL SIGNATURE REQUIRED)**

(Please enclose a voided check. This is a requirement.)