# Risk Management Division Municipal Manager

Anchorage: Performance. Value. Results.

### **Purpose**

Minimize the financial impact and loss of "Human resources", from known and unknown events and accidents.

#### **Core Services**

- Process auto liability, general liability and workers' compensation claims timely and in compliance with prevailing statutes
- Pursue all recoveries of damage to Municipal property directly, through arbitration, MOA Prosecutor and the District Attorney's office
- Review all permits, contracts and Request for Proposal (RFP) to ensure contractors have adequate insurance to protect the MOA
- Market excess auto liability (AL), general liability (GL), workers' compensation (WC) and property coverage

### **Accomplishment Goals**

- 24 hour claimant contact and zero Workers' Compensation late payment penalties
- Recover \$1,000,000 annually in damage to MOA property
- Assure a 24 hour turn around on all permits, contracts & Request for Proposal (RFP)
- Hold insurance renewals to expiring premiums or less annually for both the MOA and ASD. Inventory is added as acquired.

#### **Performance Measures:**

Progress in achieving goals will be measured by:

<u>Measure #1</u>: Length of time for Departmental reporting Worker's Compensation accident/injury to Risk Management. Goal: <48 hours 80% of the time.

2022	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
Workers' Compensation	*203/128	159/85		
Reports received later than 48 hours	63%	53%		

<sup>\*#</sup> of reports received / # of reports received late

2021	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	
Workers' Compensation	*118/52	*109/42	*126/80	*133/82	
Reports received later than 48 hours	44%	42%	63%	62%	

<sup>\*#</sup> of reports received / # of reports received late

# Safety Division Municipal Manager

Anchorage: Performance. Value. Results.

### **Purpose**

Protect the employees and citizens of the Municipality from unsafe conditions and acts.

#### **Core Service**

Determine frequency and severity as pertains to "Root Cause of Accidents"

## **Accomplishment Goal**

Lower the cost of Municipal operations by reducing both the number of accidents and the severity of accidents in workers' compensation, auto liability and general liability exposures.

#### **Performance Measures**

Progress in achieving goal shall be measured by:

## Measure 2: Reduction in the number of incidents/claims by 5% annually (frequency)

2022	1 <sup>st</sup> Quarter # claims	\$ Incurred Amount	2 <sup>nd</sup> Quarter # claims	\$ Incurred Amount	3 <sup>rd</sup> Quarter # Claims	\$ Incurred Amount	4 <sup>th</sup> Quarter # Claims	\$ Incurred Amount
General Liability GLBI, GLPD	42	161,439.29	32	29,738.10				
Auto Liability ALBI, ALPD	19	108,829.16	8	5,602.18				
Workers' Compensation	203	1,314,591.18	159	1,275,338.12				
Totals	264	1,584,859.63	199	1,310,678.40				

2021	1 <sup>st</sup> Quarter # claims	\$ Amount	2 <sup>nd</sup> Quarter # claims	\$ Amount	3 <sup>rd</sup> Quarter # Claims	\$ Amount	4 <sup>th</sup> Quarter # Claims	\$ Amount
General Liability GLBI/GLPD	26	27,722.00	26	189,566.00	31	26,130.00	17	103,066.00
Auto Liability ALBI, ALPD	18	85,085.00	2	6,422.00	10	32,402.00	13	86,462.00
Workers' Compensation	118	698,429.00	109	1,167,296.00	126	996,785.00	133	883,596.00
Totals	162	813,236.00	137	1,363,284.00	167	1,055,317.00	163	1,073,124.00

YTD Increase +	LC20/	1050/	. 450/	-4%		
or Reduction -	+63%	+95%	+45%	-4 70		

## **PVR Measure WC: Managing Workers' Compensation Claims**

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

