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## Risk Management Division Municipal Manager

*Anchorage: Performance. Value. Results.*

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### Purpose

Minimize the financial impact and loss of “Human resources”, from known and unknown events and accidents.

### Core Services

- Process auto liability, general liability and workers’ compensation claims timely and in compliance with prevailing statutes
- Pursue all recoveries of damage to Municipal property directly, through arbitration, MOA Prosecutor and the District Attorney’s office
- Review all permits, contracts, and Request for Proposal (RFP) to ensure contractors have adequate insurance to protect the MOA
- Market excess auto liability (AL), general liability (GL), workers’ compensation (WC) and property coverage

### Accomplishment Goals

- 24 hour claimant contact and zero Workers’ Compensation late payment penalties
- Recover \$1,000,000 annually in damage to MOA property
- Assure a 24 hour turn around on all permits, contracts & RFP
- Hold insurance renewals to expiring premiums or less annually for both the MOA and ASD. Inventory is added as acquired.

### Performance Measures:

Progress in achieving goals will be measured by:

<b>Measure #1: Length of time for Departmental reporting Worker’s Compensation accident/injury to Risk Management. Goal: &lt;48 hours 80% of the time.</b>
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2020	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
Workers’ Compensation	129	85		
reports received later than 48 hours	49%	41%		

\*# of reports received / # of reports received late

<b>2019</b>	<b>1<sup>st</sup> Quarter</b>	<b>2<sup>nd</sup> Quarter</b>	<b>3<sup>rd</sup> Quarter</b>	<b>4<sup>th</sup> Quarter</b>
Workers' Compensation	*137/55	*124/41	*167/59	*96/49
reports received later than 48 hours	40%	33%	35%	51%

\*# of reports received / # of reports received late

## Safety Division Municipal Manager

*Anchorage: Performance. Value. Results.*

### Purpose

Protect the employees and citizens of the Municipality from unsafe conditions and acts.

### Core Service

Determine frequency and severity as pertains to “Root Cause of Accidents”

### Accomplishment Goal

Lower the cost of Municipal operations by reducing both the number of accidents and the severity of accidents in workers’ compensation, auto liability and general liability exposures.

### Performance Measures

Progress in achieving goal shall be measured by:

#### **Measure 2: Reduction in the number of incidents/claims by 5% annually (frequency)**

<b>2020</b>	<b>1<sup>st</sup> Quarter # claims</b>	<b>\$ Amount</b>	<b>2<sup>nd</sup> Quarter # claims</b>	<b>\$ Amount</b>	<b>3<sup>rd</sup> Quarter # Claims</b>	<b>\$ Amount</b>	<b>4<sup>th</sup> Quarter # Claims</b>	<b>\$ Amount</b>
General Liability	29	152,043.77	16	63,297.18				
Auto Liability	18	16,124.14	6	18,799.16				
Workers' Compensation	131	295,019.93	85	434,659.10				
Totals	178	463,187.84	107	516,755.44.				

<b>2019</b>	<b>1<sup>st</sup> Quarter # claims</b>	<b>\$ Amount</b>	<b>2<sup>nd</sup> Quarter # claims</b>	<b>\$ Amount</b>	<b>3<sup>rd</sup> Quarter # Claims</b>	<b>\$ Amount</b>	<b>4<sup>th</sup> Quarter # Claims</b>	<b>\$ Amount</b>
General Liability	5	20,055	26	22,776.	31	33,034.99	21	38,707.
Auto Liability	4	6,662	19	26,315.	18	25,995.74	19	48,465.
Workers' Compensation	137	1,553.722	124	891,723.	167	1,336,781.24	118	1,228,193.
Totals	146	1,580,439	169	940,815	216	1,395,811.97	158	1,315,365.
YTD Increase + or Reduction -	22%	-29%	-63%	-55%				

### PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

