

Anchorage Fire Department
Technology Plan
2012 -2015

Vision Statement:

The fire department endeavors to fulfill its mission through the optimal application of innovative and creative technology. The mission of the Anchorage Fire Department is to serve our community before, during and after an emergency. The fire department recognizes the substantial value that technology provides, and as such, will aggressively seek opportunities to improve efficiency and effectiveness of its processes and operations.

Considering the complex nature of integrating technology into our business processes, the fire department will both lead and foster collaboration and problem-solving with those groups charged with supporting the fire department. Conversely, the fire department will also demand a high-level of cooperation and workmanship on the part of both the internal and external organizations that provide technology oriented services to us. As a provider of direct services to the community, the fire department expects to be treated as both a customer and sponsor by those organizations that support us.

The fire department's primary strategies for improving service delivery through technology initiatives is to eliminate duplication, reduce manual processes, and by consolidating shared or similar services. We will also use technology to enhance firefighter safety, communicate our message, collect information and to make informed decisions.

The fire department subscribes to project management principles and will take a flexible, iterative approach when seeking and implementing new technology.

And while the fire department aggressively seeks out new opportunities, first and foremost, we will support and maintain to the highest degree possible the applications and systems currently in production.

Future initiatives:

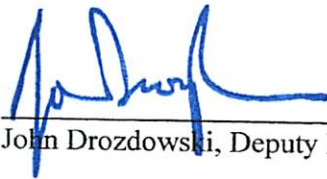
The fire department performs a significant portion of its work "outside of the office". Examples of known needs include Fire Inspectors completing business inspections, and firefighters writing patient care reports, accessing pre-fire plan information and response information while engaged in emergency operations. Future initiatives include seeking new technology to provide:

1. A mobile platform or device to perform work in the field.
2. Stable, reliable and sufficient bandwidth for connecting to the MOA network from a mobile environment.

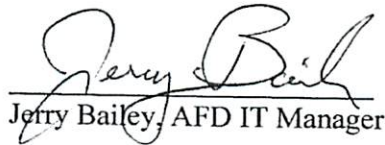
Current and planned projects:

1. Refresh all hardware used by the Computer Aided Dispatch and associated systems, including virtualization of servers
2. Refresh Panasonic Toughbooks used for patient care reporting
3. Live remote video. Portable cameras for use at emergency scenes and fixed cameras on-board apparatus
4. Mobile hot-spots. Specifically for transferring patient EKG information from the field to the hospital.
5. Replace mobile status terminals (Mentor status heads); replace with software installed on mobile computers
6. Telestaff to CAD interface
7. CAD to CAD interface with the Anchorage Police Department
8. Scheduled replacement of desktop computers

Prepared by:



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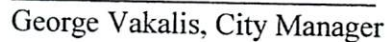


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