



Public Safety Committee

AFD Report – February 7, 2024

2023 AFD Statistics (3-year Trends)



Annual Incidents

- **2023** **46,796**
- 2022 43,910
- 2021 38,556

AFD Dispatch of ASP Vans:

- **2023** **13,120**
- 2022 15,699
- 2021 17,155

2023 AFD Statistics (3-year Trends)



Fire Incidents by Type	2023	2022	2021
Structure Fires	400	383	279
Vehicle Fires	162	196	122
Wildland/Outdoor	115	218	98
Trash/Unauthorized	856	949	707

2023 AFD Statistics (3-year Trends)



EMS Incidents by Type	2023	2022	2021
Medical	28,271	26,907	25,304
Vehicle Accidents	1,427	1,331	1,210
Rescue (All Types)	100	88	43

2023 AFD Statistics (3-year Trends)



Non-Emergent Incidents by Type	2023	2022	2021
Good Intent	5,263	4,771	4,867
Service Calls	3,079	3,171	2,374
False Alarms	2,831	2,986	2,648

MCT 2023 Statistics



Days Available:	342
Total MCT Responses:	3634
• 9-1-1 Responses:	3022
• Post-Crisis Responses:	612
Average Response Time (911):	35 min
Average Time on Scene (911):	24 min
Average Post-Crisis Response Time:	12 min

MCT 2023 Statistics (cont.)



Individuals Served:

990

Outcome of Responses:

- Stayed in the community: 2717 (90%)
- Transported by AFD: 264 (9%)
- Transported by APD: 40 (1%)

MCT 2023 Statistics (cont.)



Housing Status:

- Housed: 764
- Unhoused: 226

Customer Satisfaction Survey:

87 surveys

- 100% satisfied with MCT service
- 100% reported MCT treated them with respect
- 97% found MCT helpful

MCT Moving Forward in 2024



- **2 new Mental Health Clinicians hired and completing onboarding**
- **Expanded MCT hours of service from 10 to 12 hours per day**
 - 9 A.M. – 9 P.M.
- **MCT 24-hour trial beginning in March**
 - Three 24-hour shifts
 - Trial will last three months

Building Collapse and Cold Weather Update



- **AFD has responded to 9 roof collapses due to snow loading**
 - All commercial occupancies; no injuries
- **AFD has completed 36 customer service rides to warming shelters to date during the emergency declaration**
- **Duration of cold weather has increased fleet maintenance work**
- **AFD Dispatch relocated to alternate facility at EOC for 15 hours**
 - Temporary move overnight on February 2nd out of an abundance of caution until snow was removed from south end of Fire Station #12 roof